



ឯកសារលំហែរទាំប្រព័ន្ធវិក្កយប័ត្រទំនើបកម្មថ្មី **កំណែទី ១.០**

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ប្រព័ន្ធវិក្កយប័ត្រទំនើបកម្ម

ជាប្រព័ន្ធប្រតិបត្តិការគ្រប់គ្រងសំរាប់បំរើសេវាកម្មទូរគមនាគមន៍ជួយសម្រួលដល់ការងារគ្រប់គ្រង អតិថិជន (CRM) ចេញវិក្កយបត្រ (Invoice) ចំណូល និងបំណុល (Payment & Debt) ជាដើម ។

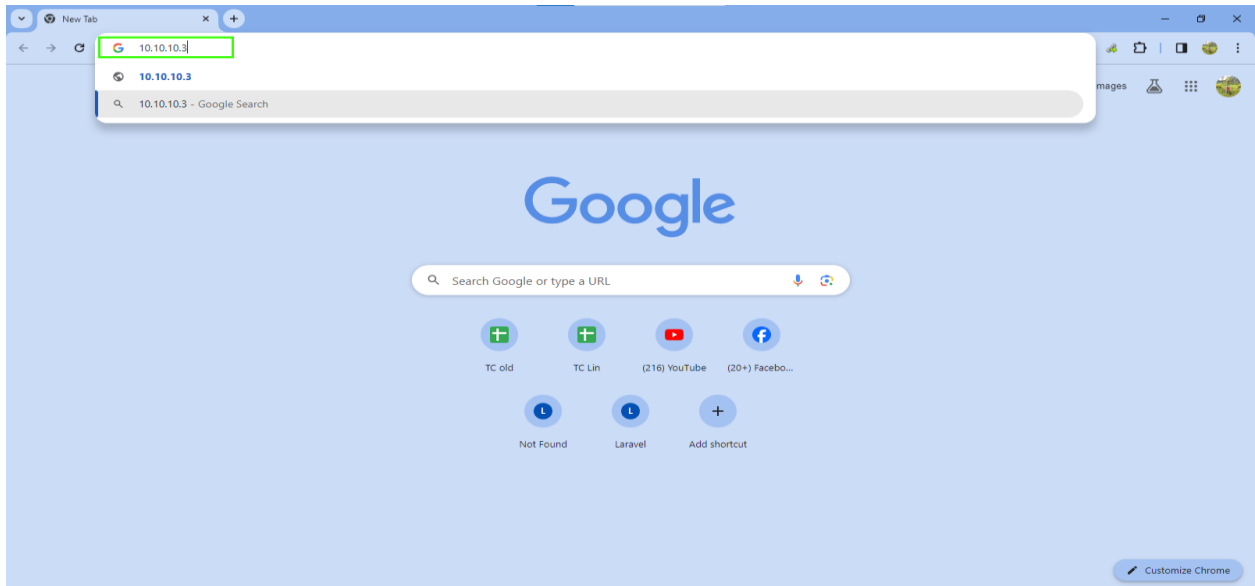
ប្រព័ន្ធនេះអាចធ្វើបានដូចជា៖

No.	Module	Notes
1	CRM	Customer Management
2	Data/Device	CDR Decoding / Format
3	Closing Cycle	Rating Any Time
4	Invoices	Invoice Generation
5	Send Invoice (@, F, T)	Send Invoice by Email, Messenger, Telegram
6	Invoices-Printing	Printing Invoice and delivery tracking
7	Bank API	API for Bank do online payment
8	Payments	Payment Management
9	Debts	Debt Management
10	Provisioning	Subscriber provision (CRUD, Bar/Unbar)
11	Accounting	Accounting Integration
12	Dashboard	Summary Report (Front-Page)
13	Trouble Tracker	Trouble Tracking Management
14	Credit-Monitor	Usage Monitoring Management
15	Reporting System	All Kind Reports
16	System administration	Application Admin Tool (User, Permission, ...)

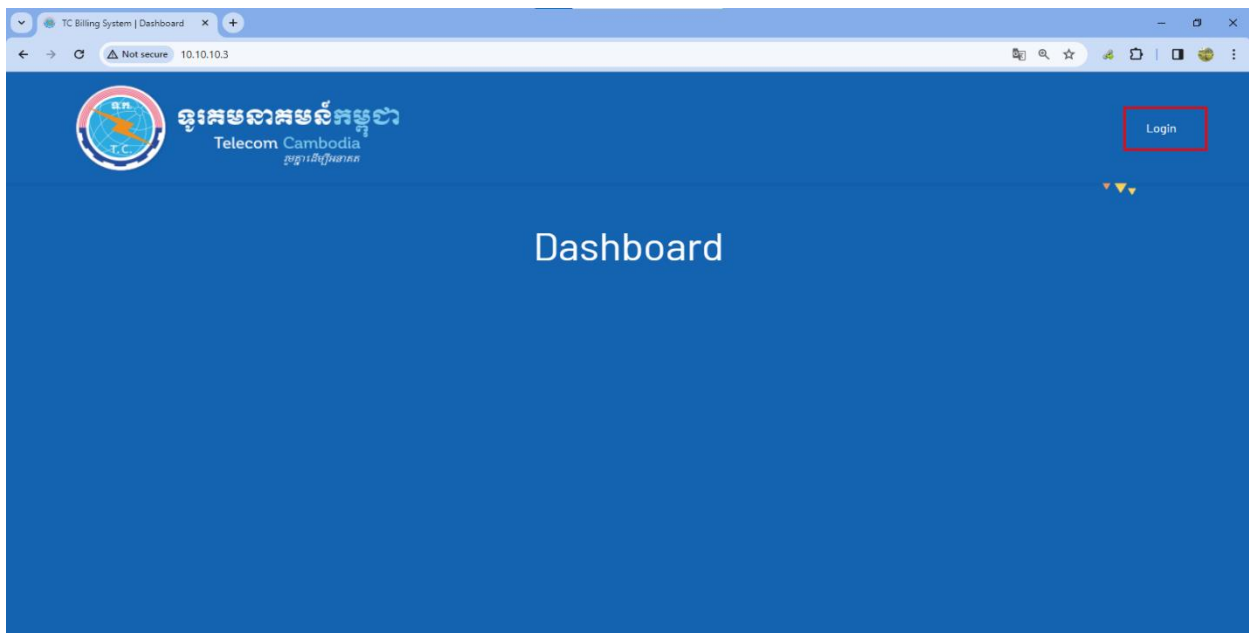
១. របៀបចូលប្រើប្រាស់ប្រព័ន្ធវិក្កយប័ត្រទំនើបកម្មថ្មី

ដើម្បីចូលប្រើប្រាស់ប្រព័ន្ធវិក្កយប័ត្រទំនើបកម្មថ្មីយើងត្រូវមាន កម្មវិធីរុករកដូចជា Chrome, Firefox, Internet Explorer... សម្រាប់ប្រព័ន្ធវិក្កយប័ត្រទំនើបកម្មថ្មីយើងសូមណែនាំឲ្យប្រើប្រាស់កម្មវិធីរុករក Chrome ដើម្បីមកដំណើរការ។ ដើម្បីដំណើរការជាដំបូងយើងត្រូវធ្វើតាមជំហានដូចខាងក្រោម៖

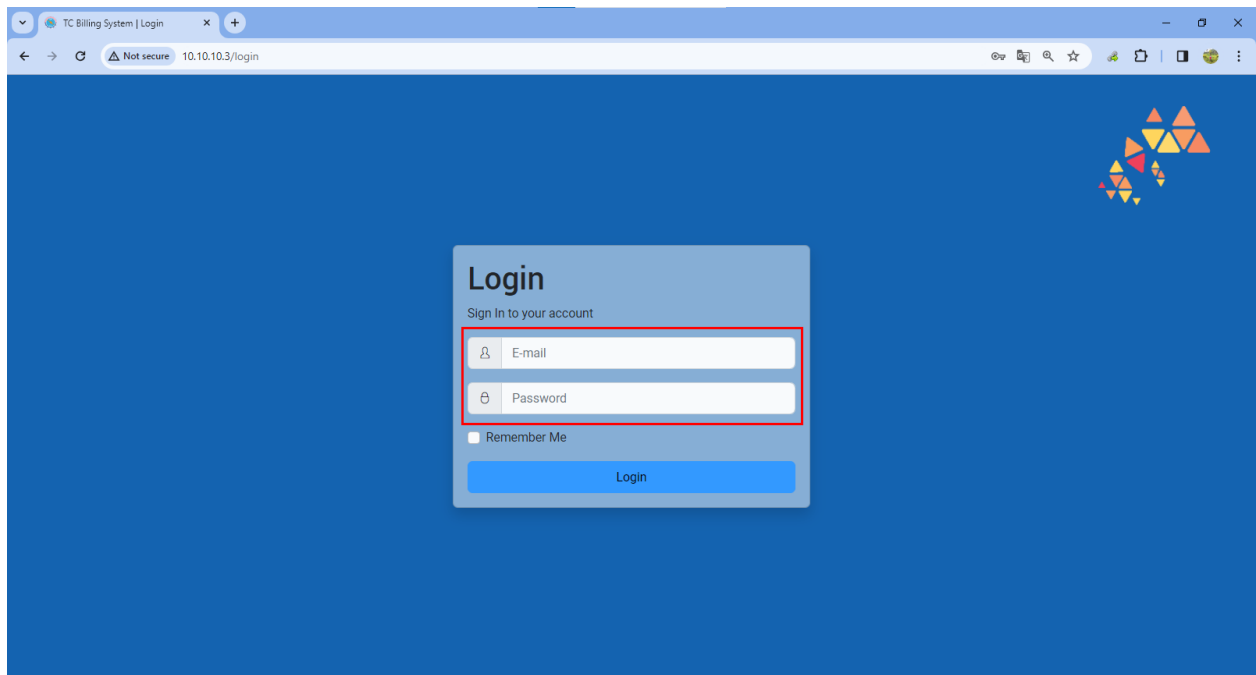
- បើកដំណើរការកម្មវិធីរុករក Chrome ហើយវាយ IP Address <http://10.10.10.3/>



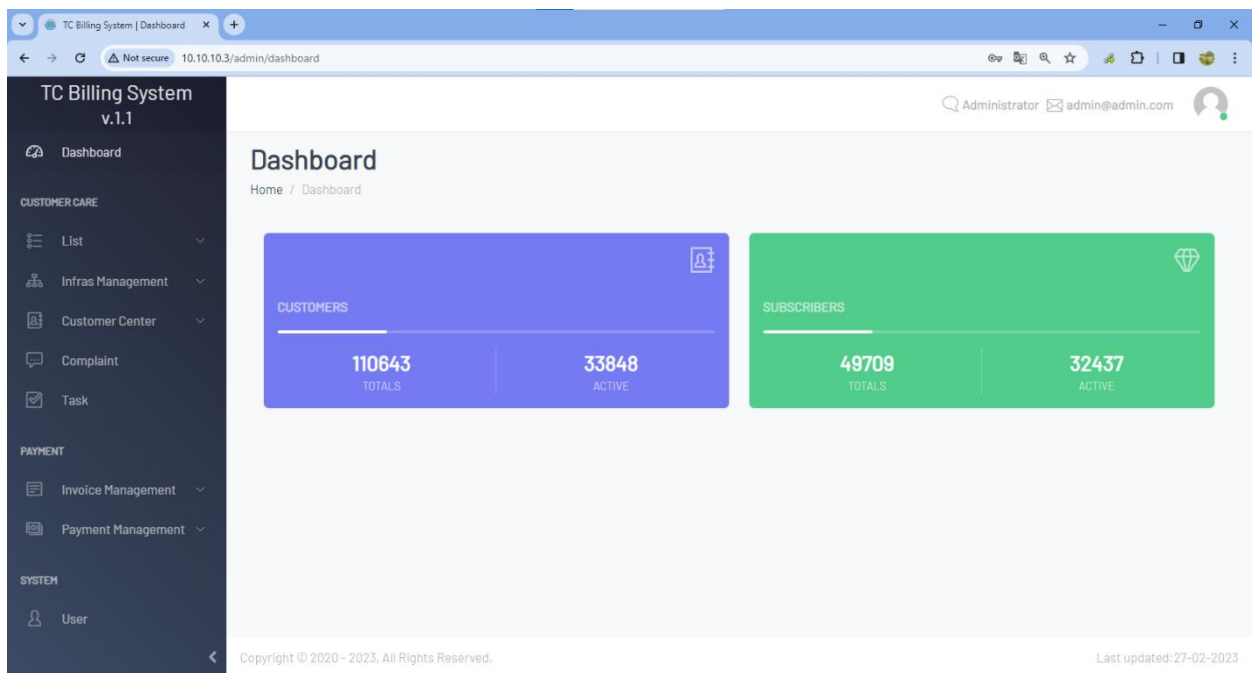
- រួចចុច Button Log in



- រួចវាយបញ្ចូល Username និង Password រួចចុច Button Login



➤ នោះវានឹងនាំយើងមកកាន់ ផ្ទាំង Dashboard



➤ ដើម្បី Download Chrome បានស្មើគ្នា ប្រើ Link ខាងក្រោមដើម្បី Download៖

https://www.google.com/chrome/?brand=YTUH&gclid=CjwKCAiAmZGrBhAnEiwAo9qHie0WLT7bRc4jWNWSTGODXno6uN7EIXNfUwjGFI2c-1dU7o97JGpxRRoCk_kQAvD_BwE&gclsrc=aw.ds

២. ផ្នែកបញ្ចូលទិន្នន័យត្រៀមដំបូង

List (Shop, Product Group, Product, Product Package, Action, Action Value, Reason, Service Fee, Customer Type, Customer Group, Customer Sub Group, Complaint Group, Complaint Type, Bank, Stage, ISDN Range, ISDN, Zone Code, Material) .

២.១ Shop

និយមន័យ ៖ Shop ជាកន្លែងសម្រាប់គ្រប់គ្រង និង បង្កើត Shop ឲ្យ User ។

❖ របៀបបង្កើត Shop

➢ សូមចុច List Menu ជ្រើសយក Shop រួចចុច Button Create

TC Billing System v.1.1

Dashboard

CUSTOMER CARE

List

Shop

Product Group

Product

Product Package

Action

Action Value

Reason

Service Fee

Customer Type

Customer Group

Customer Sub Group

Shop Management

Search in Code, Name, Pt

Columns 25

Actions	Parent	Code	Name	Phone Number	Province	Active
	TBoung Khmum Branch	4510	Technical team 1 of Tboung Khmum province		ct. TBoung Khmum	
	TBoung Khmum Branch	4501	Tboung Khmum Town Shop		ct. TBoung Khmum	
	Telecom Cambodia	4500	TBoung Khmum Branch		ct. TBoung Khmum	
	Technical team	2317	Domestic Dept.		ct. Phnom Penh	
	Technical team	2316	ICT Dept.		ct. Phnom Penh	
	Technical team	2315	International Dept.		ct. Phnom Penh	
	Technical team	2314	Finance Dept.		ct. Phnom Penh	
	Technical team	2313	Transmission Dept.		ct. Phnom Penh	
	Technical team	2312	Commerce Dept.		ct. Phnom Penh	
	Pai Lin	5510	Technical		ct. Pailin	

➢ រួចបំពេញព័ត៌មានសំខាន់ៗដូចជា Name, Code, Parent, Par Shop Code, Province, Phone Number និង Address បន្ទាប់ពីបំពេញហើយសូមចុច Button Save

TC Billing System v.1.1

Dashboard

CUSTOMER CARE

List

Infras Management

Customer Center

Complaint

Task

PAYMENT

Invoice Management

Payment Management

SYSTEM

User

Role

Create Shop

Shop Management Create

Name

Code

Parent

Par Shop Code

Province

Phone Number

Address

Active

Cancel Save Save & Close

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❖ របៀប Edit Shop

- មើលទៅត្រង់ Action រួចជ្រើសយក icon រូបប៊ិកនៅពេលដែលយើងកែប្រែព័ត៌មាន រួចរាល់ សូមចុច Button Save

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Dashboard

CUSTOMER CARE

- List
- Infras Management
- Customer Center
- Complaint
- Task

PAYMENT

- Invoice Management
- Payment Management

SYSTEM

- User
- Role

Edit Shop

Dashboard / Shop / Edit

Shop Management Edit

1

Name: Technical team 1 of Tboung Khmum province Code: 4510

Parent: 4500 - TBoung Khmum Branch Par Shop Code: 4500

Province: 26 - ct. TBoung Khmum Phone Number: Phone Number

Address: Tboung Khmum Province

Active: ☒

2

Cancel Save Save & Close

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២.២ Product Group

និយមន័យ ៖ Product Group ជាកន្លែងសម្រាប់គ្រប់គ្រងនិងបង្កើត Product Group សម្រាប់ user ប្រើប្រាស់។

❖ របៀបបង្កើត Product Group

- សូមចុច List Menu ជ្រើសយក Product Group រួចចុច Button Create

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Dashboard

CUSTOMER CARE

- List
- Shop
- Product Group
- Product
- Product Package
- Action
- Action Value
- Reason
- Service Fee
- Customer Type
- Customer Group
- Customer Sub Group

Product Group

Dashboard / Product Group

Product Group Management

3

+ Create

Q Search in Code, Name Columns 25

Actions	Code*	Name*	Active
4	RB	Rental Building	☒
	TX	Transmissions	☒
	LC	Leased Cores	☒
	IN	Internet	☒
	FP	Fixed Phone	☒

Showing 5 results

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- រួចបំពេញព័ត៌មានសំខាន់ៗដូចជា Name, Code បន្ទាប់ពីបំពេញរួចសូមចុច Button Save

❖ របៀប Edit Product Group

- មើលទៅត្រង់ Action រួចជ្រើសយក icon រូបប៊ិកនៅពេលដែលយើងកែប្រែព័ត៌មាន រួចរាល់ សូមចុច Button Save

២.៣ Product

និយមន័យ ៖ Product ជាកន្លែងគ្រប់គ្រង Product និង បង្កើត Product សម្រាប់ user ប្រើប្រាស់។

❖ របៀបបង្កើត Product

➢ សូមចុច List Menu ជ្រើសយក Product រួចចុច Button Create

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Dashboard

CUSTOMER CARE

List

Shop

Product Group

Product

Product Package

Action

Action Value

Reason

Service Fee

Product Management

+ Create

Search in Group, Code, Ni

Actions	Group	Code	Name	Survey Required	Sub Customer Required	Active
	Leased Cores	PVC	PVC			
	Fixed Phone	1010vvvvv	tttttttcccc			
	Rental Building	RB	Name2			
	Rental Building		Building			
	Rental Building		Pole			
	Rental Building		Antenna			

➢ រួចបំពេញព័ត៌មានសំខាន់ៗដូចជា Name, Code, Group, Sub Customer Required, Survey Required សូមចុច Button Save

TC Billing System v.1.1

Dashboard

CUSTOMER CARE

List

Infras Management

Customer Center

Complaint

Task

PAYMENT

Invoice Management

Payment Management

SYSTEM

User

Role

Create Product

Product Management Create

Name

Code

Group

Please Select

Sub Customer Required

Survey Required

Active

Cancel

Save

Save & Close

❖ របៀប Edit Product

- មើលទៅត្រង់ Action រួចជ្រើសយក icon រូបប៊ិកនៅពេលដែលយើង Edit រួចហើយចុច save

២.៤ Product Package

និយមន័យ ៖ Product Package ជាកន្លែងសម្រាប់គ្រប់គ្រង និង បង្កើតតម្លៃឲ្យ Product។

❖ របៀបបង្កើត Product Package

- សូមចុច List Menu ជ្រើសយក Product Package រួចចុច Button Create

Actions	Product	Package Code	Package Name	Deposit	Normal Monthly Fee	Status	Static IP
	Pole	PR41	Pole Rental-4IP@\$41/month	0.0000	41.0000	Enable	Not support
	Fiber Optic Leased	F02C1.147K97.49	Fiber Optic-2Cores(1.147Km) @\$97.49/month	0.0000	97.4900	Enable	Not support
	Fiber Optic Leased	F02C1.218K103.53	Fiber Optic-2Cores(1.218Km) @\$103.53/month	0.0000	103.5300	Enable	Not support
	Fiber Optic Leased	F02C1016M86.36	Fiber Optic-2Cores(1016m) @\$86.36/month	0.0000	86.3600	Enable	Not support
	Pole	PR33	Pole Rental-33P@\$33/month	0.0000	33.0000	Enable	Not support
	Pole	PR69	Pole Rental-69P@\$69/month	0.0000	69.0000	Enable	Not support
	Pole	PR620	Pole Rental-620P@\$620/month	0.0000	620.0000	Enable	Not support
	Pole	PR17	Pole Rental-17P@\$17/month	0.0000	17.0000	Enable	Not support
	Pole	PR10	Pole Rental-10P@\$10/month	0.0000	10.0000	Enable	Not support
	Pole	PR94	Pole Rental-94P@\$94/month	0.0000	94.0000	Enable	Not support

- រួចបំពេញព័ត៌មានសំខាន់ៗដូចជា Product, Package Code, Package Name, Status, Static IP, Deposit Status, Deposit, Customer Deposit, Register Family, Normal Monthly Fee, From Date និង To Date រួចរាល់សូមចុច Button Save

❖ របៀប Edit Product Package

- មើលទៅត្រង់ Action រួចជ្រើសយក icon រូបប៊ិកនៅពេលដែលយើង Edit រួចហើយចុច save

២.៥ Action

និយមន័យ ៖ Action ជាកន្លែងគ្រប់គ្រងនិងបង្កើតសម្រាប់ User ប្រើប្រាស់។

❖ របៀបបង្កើត Action

➢ សូមចុច List Menu ជ្រើសយក Action រួចចុច Button Create

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Action

Dashboard / Action

1 Action Management **3** + Create

Search in Code, Name Columns 25

Actions	Code	Name	Active
	2222	muy	
	CN	Change Number	
	CN	Change Name	
	ALTFT	Change form ADSL to FTTH	
	CPIPP	Change from Copper to IP-Phone	
	TS	Transfer	
	IPA	IP-Address	
	RG	RG200E	
	DP	Device IP-Phone	
	T2	Hunting Group	

2 **4**

➢ រួចបំពេញព័ត៌មានសំខាន់ៗដូចជា Name, Code បន្ទាប់ពីបំពេញរួចសូមចុច Button Save

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Create Action

Dashboard / Action / Create

1 Action Management Create

Name Code

Active ☒

2

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❖ របៀប Edit Action

- មើលទៅត្រង់ Action រួចជ្រើសយក Icon រូបបិទនៅពេលដែលយើងកែប្រែព័ត៌មាន រួចរាល់ សូមចុច Button Save

២.៦ Action Value

និយមន័យ ៖ Action Value ជាកន្លែងគ្រប់គ្រងតម្លៃ Action និង បង្កើត Action Value សម្រាប់ User ប្រើប្រាស់។

❖ របៀបបង្កើត Action Value

- សូមចុច List Menu ជ្រើសយក Product Group រួចចុច Button Create

Actions	Product*	Action*	Fee(\$)*	Active
	Name2	Change Customer Information	0.0000	
	Name2	Discount	0.0000	
	Name2	VAT	0.0000	
	Name2	Prepayment	0.0000	
	Name2	Material	0.0000	
	Name2	Cable	0.0000	
	Name2	Deposit	0.0000	
	Name2	New Install	0.0000	
	Building	Change Customer Information	0.0000	
	Building	Discount	0.0000	

- រួចបំពេញព័ត៌មានសំខាន់ៗដូចជា Product, Action, Fee បន្ទាប់ពីបំពេញរួចសូមចុច Button Save

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Dashboard

CUSTOMER CARE

- List
- Infras Management
- Customer Center
- Complaint
- Task

PAYMENT

- Invoice Management
- Payment Management

SYSTEM

- User
- Role

Create Action Value

Dashboard / Action Value / Create

Action Value Management Create

Product Please Select Action Please Select

Fee (\$) Fee (\$)

Active ☒

Cancel Save Save & Close

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❖ របៀប Edit Action Value

- មើលទៅត្រង់ Action រួចជ្រើសយក Icon រូបប៊ិកនៅពេលដែលយើងកែប្រែព័ត៌មាន រួចរាល់ សូមចុច Button Save

TC Billing System v.1.1

Administrator admin@admin.com

Dashboard

CUSTOMER CARE

- List
- Infras Management
- Customer Center
- Complaint
- Task

PAYMENT

- Invoice Management
- Payment Management

SYSTEM

- User
- Role

Edit Action Value

Dashboard / Action Value / Edit Action Value

Action Value Management Edit

Product RB-Name2 Action 03 - Change Customer Information

Fee (\$) 0.0000

Active ☒

Cancel Save Save & Close

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២.៧ Reason

និយមន័យ ៖ Reason ជាកន្លែងគ្រប់គ្រង និង បង្កើត Reason សម្រាប់ User ប្រើប្រាស់។

❖ របៀបបង្កើត Reason

➢ សូមចុច List Menu ជ្រើសយក Reason រួចចុច Button Create

Reason Management

Search in Reason Type, R

Actions	Reason Type*	Reason Code*	Reason Name*	Code Goods	Started Date*	Ended Date*	Product*	Profile Required
	Bar 2 way reason	IDD-PROV3	International@3\$/month	IDD-PROV3	2022-11-27 17:00:00	2022-12-29 17:00:00	Leased Copper	Don't have docume
	-	IPB24M50	Register New IP-Base 24M/\$50		2013-08-31 17:00:00		-	Don't have docume
	-	IPT35M	IP Transit Installaion 35Mbps/\$0		2013-08-31 17:00:00		-	Don't have docume
	-	IPT34M	IP Transit Installaion 34Mbps/\$0		2013-08-31 17:00:00		-	Don't have docume
	-	IPT33M	IP Transit Installaion 33Mbps/\$0		2013-08-31 17:00:00		-	Don't have docume
	-	IPT31M	IP Transit Installaion 31Mbps/\$0		2013-08-31 17:00:00		-	Don't have docume
	-	IPT30M	IP Transit Installaion 30Mbps/\$0		2013-08-31 17:00:00		-	Don't have docume
	-	IPT29M	IP Transit Installaion 29Mbps/\$0		2013-08-31 17:00:00		-	Don't have docume
	-	IPT6M	IP Transit Installation 6Mbps/\$0		2013-08-31 17:00:00		-	Don't have docume
	-	IPB28M50	Register New IP-Base 28M/\$50		2013-08-31 17:00:00		-	Don't have docume

➢ បន្ទាប់មកវានឹងលោតផ្ទាំងមួយឈ្មោះ Product Package Management បន្ទាប់មកយើងធ្វើការជ្រើសរើស

Product Package Management

Search in Code, Name, Pr

Actions	Code*	Name*	Product*	Deposit
	PR41	Pole Rental-41P@\$41/month	Pole	0.0000
	F02C1.147K97.49	Fiber Optic-2Cores(1.147Km)@\$97.49/month	Fiber Optic Leased	0.0000
	F02C1.218K103.53	Fiber Optic-2Cores(1.218Km)@\$103.53/month	Fiber Optic Leased	0.0000
	F02C1016M86.36	Fiber Optic-2Cores(1016m)@\$86.36/month	Fiber Optic Leased	0.0000
	PR33	Pole Rental-33P@\$33/month	Pole	0.0000
	PR69	Pole Rental-69P@\$69/month	Pole	0.0000
	PR620	Pole Rental-620P@\$620/month	Pole	0.0000
	PR17	Pole Rental-17P@\$17/month	Pole	0.0000
	PR10	Pole Rental-10P@\$10/month	Pole	0.0000
	PR94	Pole Rental-94P@\$94/month	Pole	0.0000

Showing 1 to 10 of 2518 results

- រួចបំពេញព័ត៌មានសំខាន់ៗដូចជា Reason Type, Reason Code, Reason Name, Code Goods, Product, Start Date, End Date, Register Type, Profile Required, Reason Register Type បន្ទាប់ពីបំពេញរួចសូមចុច Button Save

❖ របៀប Edit Reason

- មើលទៅត្រង់ Action រួចជ្រើសយក icon រូបប៊ិកនៅពេលដែលយើងកែប្រែព័ត៌មាន រួចរាល់ សូមចុច Button Save

២.៨ Service Fee

និយមន័យ ៖ Service Fee ជាកន្លែងគ្រប់គ្រង និង បង្កើត Service Fee សម្រាប់ User ប្រើប្រាស់។

❖ របៀបបង្កើត Service Fee

➢ សូមចុច List Menu ជ្រើសយក Service Fee រួចចុច Button Create

TC Billing System v.1.1

Administrator admin@admin.com

Service Fee

Dashboard / Service Fee

1 Service Fee Management

3 + Create

4 Actions

Product*	Reason Name*	Reason Code	Amount*	Start Date	End Date	Active
IP-Address	Change Speed	ADSLCHSPED	3.0000	01/05/2023	31/05/2023	🟢

Showing 1 results

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➢ បន្ទាប់មកវានឹងលោតផ្ទាំង Reason Management មួយដើម្បីអោយយើងជ្រើសរើស Reason បន្ទាប់មកយើងធ្វើការជ្រើសរើស

Reason Management

Search in Code, Name, Cc

Actions	Code*	Name*	Code Goods*	Product*	Normal Monthly F
🟢	IDD-PROV3	International@3\$/month	IDD-PROV3	Leased Copper	
🟢	DPLCREG	DPLC Register	DPLCREG	-	
🟢	REGCL320	Register Copper Leased	-		
🟢	ADSL15	Register ADSL \$15	-		
🟢	TEL15PRV	Provisioning PSTN for Province	-		
🟢	IPB11M50	Register New IP-Base 11M/\$50	-		
🟢	IPB16M50	Register New IP-Base 16M/\$50	-		
🟢	IPB17M50	Register New IP-Base 17M/\$50	-		
🟢	IPB18M50	Register New IP-Base 18M/\$50	-		
🟢	IPB19M50	Register New IP-Base 19M/\$50	-		

Showing 1 to 10 of 1322 results

Cancel Save Save & Close

Last updated: 27-02-2023

- រួចបំពេញព័ត៌មានសំខាន់ៗដូចជា Product, Reason, Amount, Start Date និង End Date បន្ទាប់ពីបំពេញរួចសូមចុច Button Save

TC Billing System v.1.1

Administrator admin@admin.com

Dashboard

CUSTOMER CARE

- List
- Infras Management
- Customer Center
- Complaint
- Task

PAYMENT

- Invoice Management
- Payment Management

SYSTEM

- User
- Role

Create Service Fee

Dashboard / Service Fee / Create

Service Fee Management Create

Reason

Product

Please Select

Reason

Please Select

Amount

\$ Amount

Start Date (mm/dd/yyyy)

mm/dd/yyyy

End Date (mm/dd/yyyy)

mm/dd/yyyy

Active

Cancel Save Save & Close

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❖ របៀប Edit Service Fee

- មើលទៅត្រង់ Action រួចជ្រើសយក Icon រូបប៊ិកនៅពេលដែលយើងកែប្រែព័ត៌មាន រួចរាល់ សូមចុច Button Save

TC Billing System v.1.1

Administrator admin@admin.com

Dashboard

CUSTOMER CARE

- List
- Infras Management
- Customer Center
- Complaint
- Task

PAYMENT

- Invoice Management
- Payment Management

SYSTEM

- User
- Role

Edit Service Fee

Dashboard / Service Fee / Edit Action

Service Fee Management Edit

Reason

Product

IP-Address

Reason

ADSLCHSPED - Change Speed

Amount

\$ Amount

Start Date (mm/dd/yyyy)

05/01/2023

End Date (mm/dd/yyyy)

05/31/2023

Active

Cancel Save Save & Close

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២.៩ Customer Type

និយមន័យ ៖ Customer Type ជាកន្លែងគ្រប់គ្រង និង បង្កើត Customer Type សម្រាប់ User ប្រើប្រាស់។

❖ របៀបបង្កើត Customer Type

➢ សូមចុច List Menu ជ្រើសយក Customer Type រួចចុច Button Create

Customer Type Management

Search in Code, Name

Actions	Code*	Name*	Active
	BR	Borey	
	CA	Condo/Apartment	
	BK	Bank	
	CPN	Company	
	TLC	Telco	
	FTR	Factory	
	HT	Hotel	
	HU	Home User	
	ISP	ISP	
	VIP	VIP	

➢ រួចបំពេញព័ត៌មានសំខាន់ៗដូចជា Code, Name បន្ទាប់ពីបំពេញរួចសូមចុច Button Save

Create Customer Type

Customer Type Management Create

Code: Name:

Active: ☒

❖ របៀប Edit Customer Type

- មើលទៅត្រង់ Action រួចជ្រើសយក icon រូបប៊ិក នៅពេលដែលយើងកែប្រែព័ត៌មាន រួចរាល់ សូមចុច Button Save

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Edit Customer Type

Dashboard / Customer Type / Edit Customer Type

Customer Type Management Edit

Code BK Name Bank Active ☒

Cancel Save Save & Close

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២.១០ Customer Group

និយមន័យ ៖ Customer Group ជាកន្លែងគ្រប់គ្រង និង បង្កើត Customer Group ។

❖ របៀបបង្កើត Customer Group

- សូមចុច List Menu ជ្រើសយក Customer Group រួចចុច Button Create

TC Billing System v.1.1

Administrator admin@admin.com

Customer Group

Dashboard / Customer Group

Customer Group Management

+ Create

Search in Code, Name Columns 25

Actions	Code*	Name*	Active
	CGSM	Cam GSM	☒
	MM	Micro Max	☒
	BR	Borey	☒
	SA	Smart Axiata	☒
	TCT	Telcotech	☒
	Viettel	Viettel (Cambodia)	☒
	CMT	CamIntel	☒
	FN	Fiber Nanotech	☒
	NGO	NGO	☒
	TBT	Turbotech	☒

Customer Group Management

- រួចបំពេញព័ត៌មានសំខាន់ៗដូចជា Code, Name បន្ទាប់ពីបំពេញរួចសូមចុច Button Save

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Create Customer Group

Dashboard / Customer Group / Create

Customer Group Managment Create

Code Code Name Name

Active ☒

Cancel Save Save & Close

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❖ របៀប Edit Customer Group

- មើលទៅត្រង់ Action រួចជ្រើសយក icon រូបប៊ិក នៅពេលដែលយើងកែប្រែព័ត៌មាន រួចរាល់ សូមចុច Button Save

TC Billing System v.1.1

Administrator admin@admin.com

Edit Customer Group

Dashboard / Customer Group / Edit Customer Group

Customer Group Managment Edit

Code SA Name Smart Axiata

Active ☒

Cancel Save Save & Close

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២.១១ Customer Sub Group

និយមន័យ ៖ Customer Sub Group ជាកន្លែងគ្រប់គ្រង និង បង្កើត Customer Sub Group សម្រាប់ User ប្រើប្រាស់។

❖ របៀបបង្កើត Customer Sub Group

➢ សូមចុច List Menu ជ្រើសយក Customer Sub Group រួចចុច Button Create

TC Billing System v.1.1

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Dashboard

CUSTOMER CARE

List

Shop

Product Group

Product

Product Package

Action

Action Value

Reason

Service Fee

Customer Type

Customer Group

Customer Sub Group

Customer Sub Group Management

Search in Customer Type

Columns 25

Actions	Customer Type*	Customer Group*	Name*
	Business Customer	ANZ Bank	oudom

Showing 1 results

+ Create

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➢ រួចបំពេញព័ត៌មានសំខាន់ៗដូចជា Customer Type, Customer Group, Name បន្ទាប់ពីបំពេញរួចសូមចុច Button Save

TC Billing System v.1.1

Administrator admin@admin.com

Dashboard

CUSTOMER CARE

List

Infras Management

Customer Center

Complaint

Task

PAYMENT

Invoice Management

Payment Management

SYSTEM

User

Role

Customer Sub Group Create

Customer Sub Group Management Create

Customer Type

Please Select

Customer Group

Please Select

Name

Name

Cancel Save Save & Close

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❖ របៀប Edit Customer Sub Group

- មើលទៅត្រង់ Action រួចជ្រើសយក icon រូបប៊ិក នៅពេលដែលយើងកែប្រែព័ត៌មាន រួចរាល់ សូមចុច Button Save

២.១២ Complaint Group

និយមន័យ ៖ គេប្រើប្រាស់ Complaint Group សម្រាប់គ្រប់គ្រង និងបង្កើតសម្រាប់ User ប្រើប្រាស់។

❖ របៀបបង្កើត complaint Group

- សូមចុច List Menu ជ្រើសយក Complaint Group រួចចុច Button Create

Actions	Name*	Description*	Product Name*	Type*	Active
	Domestic Private Leased Line	Leased Line	Leased Line	Arising from job	
	I-Call Prepaid	I-Call	I-Call	Arising from job	
	I-Call International Direction Dialing 001	I-Call	I-Call	Arising from job	
	I-Call International VoIP call 154	I-Call	I-Call	Arising from job	
	DIX International Television Transmission	DIX	DIX	Arising from job	
	Internet ADSL Connection	ADSL	ADSL	Arising from job	
	IPL Leased Line (IP-Leased)	IP-Leased	IP-Leased	Arising from job	
	WH Server Co-Location	Web Hosting	Webhosting	Arising from job	
	Mail Storage/Forward	Mail Store	Mail Store/Forward	Arising from job	
	ADSL Postpaid	ADSL	ADSL	Arising from job	

- រួចបំពេញព័ត៌មានសំខាន់ៗដូចជា Name, Description, Type, Product
បន្ទាប់ពីបំពេញរួចសូមចុច Button Save

TC Billing System v.1.1

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Create Complaint Group

Dashboard / Complaint Group / Create

Complaint Group Management Create

Name: Description:

Type: Product:

Active: ☒

Cancel Save Save & Close

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❖ របៀប Edit Complaint Group

- មើលទៅត្រង់ Action រួចជ្រើសយក icon រូបប៊ិក នៅពេលដែលយើងកែប្រែព័ត៌មាន
រួចរាល់ សូមចុច Button Save

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Edit Complaint Group

Dashboard / Complaint Group / Edit

Complaint Group Management Edit

Name: Description:

Product: Type:

Active: ☒

Cancel Save Save & Close

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២.១៣ Complaint Type

និយមន័យ ៖ គេប្រើប្រាស់ Complaint Type សម្រាប់គ្រប់គ្រង និងបង្កើតសម្រាប់ User ប្រើប្រាស់។

❖ របៀបបង្កើត complaint Group

➢ សូមចុច List Menu ជ្រើសយក Complaint Type រួចចុច Button Create

Complaint Type Management

Search in Name

Actions	Name	Complaint Group	Limited Date	Active
	broke down	PSTN Service	1	
	ring at switch	PSTN Service	3	
	Inter fare wire	PSTN Service	5	
	trouble sound	PSTN Service	2	
	cut line	PSTN Service	4	
	optic problem	PSTN Service	10	
	ring at switch	PSTN Service	3	
	sound busy	PSTN Service	3	
	Internet down	ADSL Service	1	
	Internet slow	ADSL Service	1	

➢ រួចបំពេញព័ត៌មានសំខាន់ៗដូចជា Name, Limited Number, Complaint Group បន្ទាប់ពីបំពេញរួចសូមចុច Button Save

Create Complaint Type

Complaint Type Management Create

Name

Limited Number

Complaint Group

Please Select

Active

Cancel Save Save & Close

២.១៤ Bank

និយមន័យ ៖ Bank ជាកន្លែងគ្រប់គ្រង និងបង្កើតសម្រាប់ User ប្រើប្រាស់។

❖ របៀបបង្កើត Bank

➢ សូមចុច List Menu ជ្រើសយក Bank រួចចុច Button Create

Bank Management

Search in Code, Name

Actions	Code*	Name*	Address	Telephone	Fax	Active
	789456	nam123	wtrt	jkllkl	ffB	
	BREDBANK	bredbank	pp			
	SKB	Shinhan Khmer Bank	Norodom Blvd, Phnom Penh			
	CAMBODIAPOSTBANK	cambodia post bank	pp			
	CAB	Cambodia Asia Bank	Phnompenh, Cambodia			
	FTB	FTBbank	phnom penh			
	VNBANK	VietNam Bank	364 Monivong Phnom Penh			
	PHILLIP	PhillipBank	Phnom Penh			
	JTR	J Trust Royal Bank	Phnom Penh			
	BOFC	bank of china	pp			

➢ រួចបំពេញព័ត៌មានសំខាន់ៗដូចជា Code, Name, Address, Telephone, Fax បន្ទាប់ពីបំពេញរួចសូមចុច Button Save

Create Bank

Bank Management Create

Code Code Name Name

Address Address Telephone Telephone

Fax Fax

Active ☒

Cancel Save Save & Close

❖ របៀប Edit Bank

- មើលទៅត្រង់ Action រួចជ្រើសយក icon រូបប៊ិកនៅពេលដែលយើងកែប្រែព័ត៌មាន រួចរាល់ សូមចុច Button Save

TC Billing System v.1.1

Administrator admin@admin.com

Dashboard

CUSTOMER CARE

- List
- Infras Management
- Customer Center
- Complaint
- Task

PAYMENT

- Invoice Management
- Payment Management

SYSTEM

- User
- Role

Edit Bank

Dashboard / Bank / Edit Action

Bank Management Edit

Code SKB Name Shinhan Khmer Bank

Address Norodom Blvd, Phnom Penh Telephone

Fax Fax Active

Cancel Save Save & Close

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២.១៥ Stage

និយមន័យ ៖ Stage ជាកន្លែងគ្រប់គ្រង និងបង្កើតសម្រាប់ User ប្រើប្រាស់។

❖ របៀបបង្កើត Stage

- សូមចុច List Menu ជ្រើសយក Stage រួចចុច Button Create

TC Billing System v.1.1

Administrator admin@admin.com

Product

Product Package

Action

Action Value

Reason

Service Fee

Customer Type

Customer Group

Customer Sub Group

Complaint Group

Complaint Type

Bank

Stage

ISDN Range

Stage

Dashboard / Stage

Stage Management

Search in Code, Name, Pr

Columns 25

Actions	Code*	Name*	Product*	Task Type*	Duration*	Max Duration*	Description*	Active
	STG-FH-FTTH	Complain	FTTH	COMPLAIN				
	F/O	New Fiber Optic	Fiber Optic Leased	REGNEW	7	15		
	SIPTR	New Sip-Trunk	Sip Trunk	REGNEW				
	EIPRI	New EIPRI	Circuit E1	REGNEW				
	IPPH	New IP-Phone	IP-Phone	REGNEW				
	NEW	New IP-Transit	IP-Transit	REGNEW	1	12		
	NEWP	New PSTN install	Telephone	REGNEW	2	2		
	TKHDX	WBA Install	WBA	REGNEW	312	12321		
	NEWL	Leasedline Install	Leased Line	REGNEW	3	3		
	NDM	DIX Installation	DIX	REGNEW	5	8		

- រួចបំពេញព័ត៌មានសំខាន់ៗដូចជា Code, Name, Task Type, Duration, Mix Duration, Product, Description បន្ទាប់ពីបំពេញរួចសូមចុច Button Save

❖ របៀប Edit stage

- មើលទៅត្រង់ Action រួចជ្រើសយក icon រូបប៊ិកនៅពេលដែលយើងកែប្រែព័ត៌មាន រួចរាល់សូមចុច Button Save

២.១៦ ISDN Range

និយមន័យ ៖ ISDN Range ជាកន្លែងគ្រប់គ្រង និង បង្កើត ISDN Range សម្រាប់ User ប្រើប្រាស់។

❖ របៀបបង្កើត ISDN Range

➢ សូមចុច List Menu ជ្រើសយក ISDN Range រួចចុច Button Create

TC Billing System v.1.1

Administrator admin@admin.com

ISDN Range

Dashboard / ISDN Range

ISDN Range Management

Search in Product, Range

Columns 25

Actions	Product*	Range Prefix*	From Number*	To Number*	PC*
	Telephone	23	23230000	23239999	192.168.123.123
	Telephone	35	35210000	35219999	10.100.1.49
	Telephone	43	43750000	43759999	10.100.1.49
	Telephone	44	44710000	44719999	10.100.1.49
	Telephone	26	26770000	26779999	10.100.1.49
	Telephone	23	23210000	23219999	10.100.1.49
	Telephone	23	23220000	23229999	10.100.1.49
	Telephone	34	34210000	34219999	10.100.1.49
	Telephone	36	36210000	36219999	192.168.123.123
	Telephone	44	44210000	44219999	192.168.123.123

➢ រួចបំពេញព័ត៌មានសំខាន់ៗដូចជា Product, Range Prefix, From Number, To Number, PC បន្ទាប់ពីបំពេញរួចសូមចុច Button Save

TC Billing System v.1.1

Administrator admin@admin.com

Create ISDN Range

Dashboard / ISDN Range / Create

ISDN Range Management Create

Product

Please Select

Range Prefix

From Number

To Number

PC

Cancel Save Save & Close

- ❖ របៀប Edit ISDN Range
 - មើលទៅត្រង់ Action រួចជ្រើសយក icon រូបប៊ិកនៅពេលដែលយើងកែប្រែព័ត៌មាន រួចរាល់ សូមចុច Button Save

២.១៧ ISDN

និយមន័យ ៖ ISDN ជាកន្លែងគ្រប់គ្រង និង បង្កើត ISDN សម្រាប់ User ប្រើប្រាស់។

- ❖ របៀបបង្កើត ISDN
 - សូមចុច List Menu ជ្រើសយក Product Group រួចចុច Button Create

Prefix Code	Range	Number	Status	Description	Created Date	Active
24	24216000 - 24219999	24219997	Not Register		08/12/2022	⊙
24	24216000 - 24219999	24219994	Not Register		08/12/2022	⊙
24	24216000 - 24219999	24219995	Not Register		08/12/2022	⊙
24	24216000 - 24219999	24219992	Not Register		08/12/2022	⊙
24	24216000 - 24219999	24219996	Not Register		08/12/2022	⊙
24	24216000 - 24219999	24219999	Not Register		08/12/2022	⊙
24	24216000 - 24219999	24219998	Not Register		08/12/2022	⊙
24	24216000 - 24219999	24219993	Not Register		08/12/2022	⊙
24	24216000 - 24219999	24219994	Not Register		08/12/2022	⊙
24	24216000 - 24219999	24219956	Not Register		08/12/2022	⊙

- រួចបំពេញព័ត៌មានសំខាន់ៗដូចជា ISDN Rang, Prefix Code, Number, ISDN Status, Description បន្ទាប់ពីបំពេញរួចសូមចុច Button Save

TC Billing System v.1.1

Administrator admin@admin.com

Create ISDN

Dashboard / ISDN / Create

ISDN Management Create

ISDN Range: Please Select

Prefix Code: XXX

Number: Number

ISDN Status: Please Select

Description: Description

Active: ☒

Cancel Save Save & Close

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❖ របៀប Edit ISDN

- មើលទៅត្រង់ Action រួចជ្រើសយក Icon រូបប៊ិកនៅពេលដែលយើងកែប្រែព័ត៌មាន រួចរាល់ សូមចុច Button Save

TC Billing System v.1.1

Administrator admin@admin.com

Edit ISDN

Dashboard / ISDN / Edit ISDN

ISDN Management Edit

ISDN Range: 1287 - 24216000 => 24219999

Prefix Code: 24

Number: 24219997

ISDN Status: 1 - Not Register

Description: Description

Active: ☒

Cancel Save Save & Close

២.១៨ Zone Code

និយមន័យ ៖ Zone Code ជាកន្លែងគ្រប់គ្រង និង បង្កើត Zone Code សម្រាប់ User ប្រើប្រាស់។

❖ របៀបបង្កើត Zone Code

➢ សូមចុច List Menu ជ្រើសយក Zone Code រួចចុច Button Create

TC Billing System v.1.1

Administrator admin@admin.com

Zone Code

Dashboard / Zone Code

Zone Code Management

Search in Code, Name, Lc

Columns 25

Actions	Code*	Name*	Location*	Active
	BBD			
	WP			
	PS			
	TMK			
	KCHH			
	KTL			
	UDONG			
	KSP			
	PN			
	KPS			

+ Create

➢ រួចបំពេញព័ត៌មានសំខាន់ៗដូចជា Code, Name, Location បន្ទាប់ពីបំពេញរួចសូមចុច Button Save

TC Billing System v.1.1

Administrator admin@admin.com

Create Zone

Dashboard / Zone Code / Create

Zone Code Management Create

Code Code Name Name

Location Location Active ☒

Cancel Save Save & Close

- ❖ របៀប Edit zone code
 - មើលទៅត្រង់ Action រួចជ្រើសយក icon រូបប៊ិកនៅពេលដែលយើងកែប្រែព័ត៌មាន រួចរាល់ សូមចុច Button Save

២.១៩ Material

និយមន័យ ៖ Material គឺគេប្រើប្រាស់សម្រាប់គ្រប់គ្រង និងបង្កើតសម្រាប់ Userប្រើប្រាស់។

- ❖ របៀបបង្កើត Material
 - សូមចុច List Menu ជ្រើសយក Material រួចចុច Button Create

Actions	Code	Name	Product	Active
	ODF	Modem	FTTH	
	MD	Speed	FTTH	
	SPD	ONU	FTTH	
	ONU	Optic cable	Fiber Optic Leased	
	OC	Modem Wifi	FTTH	
	MW	UTP Cable	WBA	
	WBAUTPC	Module Card (F/O)	IP-Transit	
	IPTMDCD	Satellit Disk	SBI	
	SBISTDK	UTP Cable	SHDSL	
	SHDSLUTPC			

- រួចបំពេញព័ត៌មានសំខាន់ៗដូចជា Code, Name, Product, Description
បន្ទាប់ពីបំពេញរួចសូមចុច Button Save

TC Billing System v.1.1

Administrator admin@admin.com

Dashboard

CUSTOMER CARE

List

Infras Management

Customer Center

Complaint

Task

PAYMENT

Invoice Management

Payment Management

SYSTEM

User

Role

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❖ របៀប Edit Material

- មើលទៅត្រង់ Action រួចជ្រើសយក icon រូបប៊ិកនៅពេលដែលយើងកែប្រែព័ត៌មាន រួចរាល់ សូមចុច Button Save

TC Billing System v.1.1

Administrator admin@admin.com

Dashboard

CUSTOMER CARE

List

Infras Management

Customer Center

Complaint

Task

PAYMENT

Invoice Management

Payment Management

SYSTEM

User

Role

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៣. ផ្នែកសម្រាប់រៀបចំបណ្តាញ Infrs Management (IDF, Switch, Cabinet, ISDN Map IDF, View ISDN Map IDF, Module port Map IDF, ISDN, Infrastructure, Map infrastructure)

៣.១ IDF

និយមន័យ ៖ IDF ជាកន្លែងគ្រប់គ្រង និងរៀបចំបណ្តាញចែកចាយ

❖ របៀបបង្កើត IDF

➢ សូមចុច Infrs Management ជ្រើសយក IDF រួចចុច Button Create

TC Billing System v.1.1

Administrator admin@admin.com

Dashboard

CUSTOMER CARE

List

Infrs Management

IDF

Switch

Cabinet

ISDN Map IDF

View ISDN Map IDF

Module Port Map IDF, ISDN

Infrastructure

Map Infrastructure

IDF

Dashboard / IDF

IDF Management

+ Create

Search in IDF Block, Prov

Columns 25

Show Line	IDF Block	Province	Description	Active
	00000	ct. Phnom Penh	data from migration	✓
	00001	ct. Phnom Penh	data from migration	✓
	00002	ct. Phnom Penh	data from migration	✓
	00003	ct. Phnom Penh	data from migration	✓
	00004	ct. Phnom Penh	data from migration	✓
	00005	ct. Phnom Penh	data from migration	✓
	00006	ct. Phnom Penh	data from migration	✓
	00007	ct. Phnom Penh	data from migration	✓

➢ រួចបំពេញព័ត៌មានសំខាន់ៗដូចជា Province, IDF Block, Apply Prefix, Description, Quantity of Block, Start Block, Quantity of line/Block, Start Line បន្ទាប់ពីបំពេញរួចសូមចុច Button Save

TC Billing System v.1.1

Administrator admin@admin.com

Dashboard

CUSTOMER CARE

List

Infrs Management

Customer Center

Complaint

Task

PAYMENT

Invoice Management

Payment Management

SYSTEM

Create IDF

Dashboard / IDF / Create

Province

IDF Block

Apply Prefix

Description

Quantity of Block

Start Block

Quantity of Line/Block

Start Line

Cancel Save

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❖ របៀប Show Line IDF

- សូមចុច Icon ពណ៌ខៀវដើម្បីបង្ហាញ Line

៣.២ Switch

និយមន័យ ៖ Switch ជាកន្លែងគ្រប់គ្រង និងរៀបចំប្រព័ន្ធចែកចាយ

❖ របៀបបង្កើត Switch

- សូមចុច Infrass Management ជ្រើសយក Switch រួចចុច Button Create

- រួចបំពេញព័ត៌មានសំខាន់ៗមានសំខាន់ៗដូចជា Switch Type, HLR Derection, Code, Name, Description, Status បន្ទាប់ពីបំពេញរួចសូមចុច Button Save

❖ របៀប Edit Switch

- មើលទៅត្រង់ Action រួចជ្រើសយក icon រូបប៊ិកនៅពេលដែលយើង Edit រួចហើយចុច Save

៣.៣ Cabinet

និយមន័យ ៖ Cabinet ជាកន្លែងគ្រប់គ្រងបណ្តាញ Switch

❖ របៀបបង្កើត Cabinet

➢ សូមចុច Infras Management ជ្រើសយក Cabinet រួចចុច Button Create

TC Billing System v.1.1

Administrator admin@admin.com

Cabinet

Dashboard / Cabinet

Cabinets Management

Search in Code, Province Columns 25

Actions	Add Switch	Code	Province	Address	Active
		TAK2010 - Cabinet 2010 Takeo	ct. Takeo	Takeo	
		CPP5-PP - CPP5-Subscriber	ct. Phnom Penh	TC	
		OMC1010 - OMC1010 Oudor MeanChey	ct. Oudor MeanChey	Oudor MeanChey	
		MOK1010 - MOK1010 Mondol Kiri	ct. Mondol Kiri	Mondol Kiri	
		PRS1010 - PRS1010 Preah Sihanouk for Isam 178	ct. Preah Sihanouk	Preah Sihanouk	
		KEP1010 - KEP1010 Kep	ct. Kep	Kep	
		KOK2010 - KOK2010 Koh Kong	ct. Koh Kong	Koh Kong	
		KOK1030 - KOK1030 Koh Kong	ct. Koh Kong	Koh Kong	

➢ រួចបំពេញត័មានសំខាន់ៗដូចជា Product, Code, Name, Province, Address, Bras Ip, Status បន្ទាប់ពីបំពេញរួចសូមចុច Button Save

TC Billing System v.1.1

Administrator admin@admin.com

Create Cabinet

Dashboard / Cabinet / Create

Cabinets Management Create

Product Please Select

Code Code Name Name

Province Please Select Address Address

Bras Ip Status

Cancel Save Save & Close

❖ របៀប Edit Cabinet

- មើលទៅត្រង់ Action រួចជ្រើសយក icon រូបប៊ិកនៅពេលដែលយើង Edit រួចហើយចុច save

❖ របៀប Add Switch

- មើលទៅត្រង់ Add Switch រួចជ្រើសយក icon សញ្ញាបូក
- សូមចុច Button create

Actions	Cabinet	Switch	Status
	Cabinet 2010 Takeo	ISAM Takeo(192.168.2.174)	Active

➤ សូមចុចជ្រើសរើស Switch រួចចុច Save

TC Billing System v.1.1

Administrator admin@admin.com

Create Cabinet Has Switch

Dashboard / Cabinet Has Switch / Create Cabinet Has Switch

Cabinet Has Switch Management Create

Switch

Please Select

Cancel Save Save & Close

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❖ របៀប Edit Cabinet Has Switch

- មើលទៅត្រង់ Action រួចជ្រើសយក icon រូបប៊ិកនៅពេលដែលយើង Edit រួចហើយចុច Save

TC Billing System v.1.1

Administrator admin@admin.com

Edit Cabinet Has Switch

Dashboard / Cabinet Has Switch / Edit Cabinet Has Switch

Cabinet Has Switch Management Edit

Switch

ISAM Taked(192.168.2.174)

Status

Active

Cancel Save Save & Close

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៣.៤ ISDN Map IDF

និយមន័យ ៖ ISDN Map IDF ជាកន្លែងគ្រប់គ្រង និងរៀបចំបណ្តាញ ISDN និង IDF

❖ របៀបបង្កើត ISDN Map IDF

➢ សូមចុច Infrass Management ជ្រើសយក ISDN Map IDF រួចចុច Button Create

TC Billing System v.1.1

Administrator admin@admin.com

ISDN Map IDF

Dashboard / ISDN Map IDF

ISDN Map IDF Management

+ Create

Search in Province, Cabin

Columns 25

Province*	Cabinet*	Switch*	IDF Block*	ISDN Prefix*	Created Date
No items found. Try to broaden your search.					

Showing 0 results

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➢ រួចបំពេញព័ត៌មានសំខាន់ៗដូចជា Province, IDF Block, Cabinet, Switch, ISDN Prefix បន្ទាប់ពីបំពេញរួចសូមចុច Button Save

TC Billing System v.1.1

Administrator admin@admin.com

Create ISDN Map IDF

Dashboard / ISDN Map IDF / Create

ISDN Map IDF Management Create

Province

IDF Block

Cabinet

Switch

ISDN Prefix

Please Select

IDF Block

Please Select

Please Select

xxxx

Cancel Save

1

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៣.៥ View ISDN Map IDF

និយមន័យ ៖ View ISDN Map IDF ជាកន្លែងគ្រប់គ្រង និងពិនិត្យមើលបណ្តាញ

- ❖ ដើម្បី View ISDN Map IDF សូមចូល Infrass Management ជ្រើសយក View ISDN Map IDF នោះអ្នកនឹងទទួលបាន ISDN Map IDF

View ISDN Map IDF

Dashboard / ISDN Map IDF

View ISDN Map Management

Search in Switches, ISDN

Province	Switches	ISDN Number	IDF Block	IDF Line	Active
ct. Phnom Penh	-	-	86000	2909	⊕
ct. Phnom Penh	-	-	86000	2901	⊕
ct. Phnom Penh	-	-	86000	2900	⊕
ct. Phnom Penh	-	-	86000	2895	⊕
ct. Phnom Penh	-	-	86000	2876	⊕
ct. Phnom Penh	-	-	86000	2871	⊕
ct. Phnom Penh	-	-	86000	2869	⊕
ct. Phnom Penh	-	-	86000	2865	⊕
ct. Phnom Penh	-	-	86000	2855	⊕
ct. Phnom Penh	-	-	86000	2846	⊕
ct. Phnom Penh	-	-	86000	2830	⊕
ct. Phnom Penh	-	-	86000	2824	⊕
ct. Phnom Penh	-	-	86000	2823	⊕

៣.៦ Module port Map IDF,ISDN

និយមន័យ ៖ Module port Map IDF,ISDN ជាកន្លែងគ្រប់គ្រង និងរៀបចំបណ្តាញ IDF,ISDN

- ❖ របៀបបង្កើត Module port Map IDF,ISDN
 - សូមចុច Infrass Management ជ្រើសយក Module Port Map IDF,ISDN រួចចុច Button Create

Module Port Map IDF,ISDN

Dashboard / Module Port Map IDF,ISDN

Module Port Map IDF,ISDN management

Search in Switch, ISDN Pr

Switch	ISDN Prefix	Module	Port	ISDN Number	Status	Map ISDN
AXE104 - AXE-104 (Ericson)	2421	Test	1001	24219999	Active	Deactive
AXE104 - AXE-104 (Ericson)	2421	Test	1002	242110000	Active	Deactive
AXE104 - AXE-104 (Ericson)	2421	Test	1003	242110001	Active	Deactive
AXE104 - AXE-104 (Ericson)	2421	Test	1004	242110002	Active	Deactive
AXE104 - AXE-104 (Ericson)	2421	Test	1005	242110003	Active	Deactive
AXE104 - AXE-104 (Ericson)	2421	Test	1006	242110004	Active	Deactive
AXE104 - AXE-104 (Ericson)	2421	Test	1007	242110005	Active	Deactive
AXE104 - AXE-104 (Ericson)	2421	Test	1008	242110006	Active	Deactive
AXE104 - AXE-104 (Ericson)	2421	Test	1009	242110007	Active	Deactive
AXE104 - AXE-104 (Ericson)	2421	Test	1010	242110008	Active	Deactive

Showing 10 results

- រួចបំពេញព័ត៌មានសំខាន់ៗដូចជា Province, Cabinet, Switch, ISDN Prefix, Module, Start Port, Quantity, Description បន្ទាប់ពីបំពេញរួចសូមចុច Button Save

៣.៧ Infrastructure

និយមន័យ ៖ Infrastructure ជាកន្លែងគ្រប់គ្រង និងរៀបចំហេដ្ឋារចនាសម្ព័ន្ធ MDF, Primary, Secondary, DP

❖ របៀបបង្កើត Infrastructure(MDF)

- សូមចុច Infrs Management ជ្រើសយក Infrastructure យក MDF រួចចុច Button Create

Cabinet	MDF Block	MDF Line*	Primary Block	Primary Line	Status
BB1020 - BB1020 - ct. BattamBang	BB1020EXT	776	079	006	Mapped
BB1020 - BB1020 - ct. BattamBang	BB1020EXT	777	079	007	Mapped
BB1020 - BB1020 - ct. BattamBang	BB1020EXT	778	079	008	Mapped
BB1020 - BB1020 - ct. BattamBang	BB1020EXT	779	079	009	Mapped
BB1020 - BB1020 - ct. BattamBang	BB1020EXT	780	079	010	Mapped
BB1020 - BB1020 - ct. BattamBang	BB1020EXT	781	080	001	Mapped
BB1020 - BB1020 - ct. BattamBang	BB1020EXT	782	080	002	Mapped
BB1020 - BB1020 - ct. BattamBang	BB1020EXT	783	080	003	Mapped

- រួចបំពេញព័ត៌មានសំខាន់ៗដូចជា Province, MDF Block, MDF Prefix, Apply Prefix, Quantity of Block, Start Block, Quantity of Line/Block, Start Line បន្ទាប់ពីបំពេញរួចសូមចុច Button Save

TC Billing System v.1.1

Administrator admin@admin.com

Create Infrastructure

Dashboard / Infrastructure / Create

Infrastructure Management Create

MDF Primary Secondary DP

Province Province Select

MDF Block MDF Block Select

MDF Prefix MDF Prefix

Apply Prefix Blocks and Lines

Quantity of Block 1

Start Block Start Block

Quantity of Line/Block 10

Start Line Start Line

Cancel Save

1

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- បន្ទាប់មកបើចង់ Edit MDF Block មើលទៅត្រង់ Action រួចជ្រើសយក Icon រូបប៊ិកនៅពេលដែលយើង Edit

TC Billing System v.1.1

Administrator admin@admin.com

MDF Block

Dashboard / MDF Block

MDF Block Management

Search in MDF Block, Pro

Columns 25

Actions	Add Line	MDF Block*	Province*	Description	Active
		TKS-01	ct. Phnom Penh	data from migration	
		BMR1010-056	ct. BattamBang	input data: dp, primary, secondary for province missing	
		12-C12	ct. Phnom Penh	data from migration	
		12-C11	ct. Phnom Penh	data from migration	
		06-R06	ct. Phnom Penh	data from migration	
		CHC-D	ct. Phnom Penh	data from migration	
		CHC-C	ct. Phnom Penh	data from migration	
		INT-04	ct. Phnom Penh	data from migration	
		INT-03	ct. Phnom Penh	data from migration	
		KKM-01	ct. Phnom Penh	Create Infrastructure - 06/06/2014 09:38:34	

- មើលទៅត្រង់ Action រួចជ្រើសយក Icon រូបប៊ិកនៅពេលដែលយើងកែប្រែព័ត៌មាន រួចរាល់ សូមចុច Button Save

- បន្ទាប់មកបើចង់ Add Line មើលទៅត្រង់ Add Line
- បន្ទាប់មកបើចង់ Edit MDF Line មើលទៅត្រង់ Action រួចជ្រើសយក icon រូបប៊ិកនៅពេលដែលយើង Edit
- រួចបំពេញព័ត៌មានខាងក្រោម បន្ទាប់មកចុច Button save

❖ របៀបបង្កើត Infrastructure(Primary)

➢ សូមចុចយក Primary រួចចុច Button Create

TC Billing System v.1.1

Administrator admin@admin.com

Dashboard / Infrastructure

Infrastructure Management

MDF Primary Secondary DP

Search in Primary Block

Cabinet	Primary Block	Primary Line	MDF Block	MDF Line	Status
BB1020 - BB1020 - ct. BattamBang	079	006	BB1020EXT	776	Mapped
BB1020 - BB1020 - ct. BattamBang	079	007	BB1020EXT	777	Mapped
BB1020 - BB1020 - ct. BattamBang	079	008	BB1020EXT	778	Mapped
BB1020 - BB1020 - ct. BattamBang	079	009	BB1020EXT	779	Mapped
BB1020 - BB1020 - ct. BattamBang	079	010	BB1020EXT	780	Mapped
BB1020 - BB1020 - ct. BattamBang	079		-	-	Active
BB1020 - BB1020 - ct. BattamBang	079	001	BB1020EXT	771	Mapped
BB1020 - BB1020 - ct. BattamBang	079	002	BB1020EXT	772	Mapped
BB1020 - BB1020 - ct. BattamBang	079	003	BB1020EXT	773	Mapped
BB1020 - BB1020 - ct. BattamBang	079	004	BB1020EXT	774	Mapped
BB1020 - BB1020 - ct. BattamBang	079	005	BB1020EXT	775	Mapped

➢ រួចបំពេញព័ត៌មានសំខាន់ៗដូចជា Cabinet, Primary Block, Primary Prefix, Apply Prefix, Quantity of Block, Start Block, Quantity of Line/Block, Start Line បន្ទាប់ពីបំពេញរួចសូមចុច Button Save

TC Billing System v.1.1

Administrator admin@admin.com

Dashboard / Infrastructure / Create

Create Infrastructure

Infrastructure Management Create

MDF Primary Secondary DP

Cabinet Primary Block

Primary Prefix Apply Prefix

Quantity of Block Start Block

Quantity of Line/Block Start Line

Cancel Save

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❖ របៀបបង្កើត Infrastructure(Secondary)

➢ សូមចុចយក Secondary រួចចុច Button Create

➢ រួចបំពេញព័ត៌មានសំខាន់ៗដូចជា Cabinet, Secondary Block, Secondary Prefix, Apply Prefix, Quantity of Block, Start Block, Quantity of Line/Block, Start Line បន្ទាប់ពីបំពេញរួចសូមចុច Button Save

❖ របៀបបង្កើត Infrastructure(DP)

➢ សូមចុចយក DP រួចចុច Button Create

TC Billing System v.1.1

Administrator admin@admin.com

Infrastructure

Dashboard / Infrastructure

Infrastructure Management

MDF Primary Secondary **DP**

Search in DP Block, DP Li

Columns 25

Cabinet	DP Block*	DP Line*	Secondary Block	Secondary Line	Status
KC2020 - KC2020 of Kampong cham province	017	004	017	004	Mapped
KC2020 - KC2020 of Kampong cham province	017	005	017	005	Mapped
KC2020 - KC2020 of Kampong cham province	017	006	017	006	Mapped
KC2020 - KC2020 of Kampong cham province	017	007	017	007	In Use
KC2020 - KC2020 of Kampong cham province	017	008	017	008	Mapped
KC2020 - KC2020 of Kampong cham province	017	009	017	009	Mapped
KC2020 - KC2020 of Kampong cham province	017	010	017	010	Mapped
KC2020 - KC2020 of Kampong cham province	017		-	-	Active
KC2020 - KC2020 of Kampong cham province	017	001	017	001	In Use
KC2020 - KC2020 of Kampong cham province	017	002	017	002	Mapped
KC2020 - KC2020 of Kampong cham province	017	003	017	003	Mapped

➢ រួចបំពេញព័ត៌មានសំខាន់ៗដូចជា Cabinet, DP Block, DP Prefix, Apply Prefix, Quantity of Block, Start Block, Quantity of Line/Block, Start Line បន្ទាប់ពីបំពេញរួចសូមចុច Button Save

TC Billing System v.1.1

Administrator admin@admin.com

Create Infrastructure

Dashboard / Infrastructure / Create

Infrastructure Management Create

MDF Primary Secondary **DP**

Cabinet

DP Block

DP Prefix

Apply Prefix

Quantity of Block

Start Block

Quantity of Line/Block

Start Line

Cancel Save

៣.៨ Map infrastructure

និយមន័យ ៖ Infrastructure ជាកន្លែងគ្រប់គ្រង និងភ្ជាប់បណ្តាញពីតំបន់មួយ ទៅ តំបន់មួយ

❖ របៀប Primary Map MDF

➢ សូមចុច Infrass Management ជ្រើសយក Map Infrastructure រួចចុច Map Infrass

TC Billing System v.1.1

Administrator admin@admin.com

Map Infrastructure

Dashboard / Map Infrastructure

Map Infrastructure Management

Primary Map MDF DP Map Secondary

Search in Cabinet, Primary Filters Columns 25

Cabinet*	Primary Block*	Primary Line*	MDF Block*	MDF Line*	Status
BAN1010 - BAN1010	051	001	BAN1010-051	001	Mapped
BAN1010 - BAN1010	051	002	BAN1010-051	002	Mapped
BAN1010 - BAN1010	051	003	BAN1010-051	003	Mapped
BAN1010 - BAN1010	051	004	BAN1010-051	004	Mapped
BAN1010 - BAN1010	051	005	BAN1010-051	005	Mapped
BAN1010 - BAN1010	051	006	BAN1010-051	006	Mapped
BAN1010 - BAN1010	051	007	BAN1010-051	007	Mapped
BAN1010 - BAN1010	051	008	BAN1010-051	008	Mapped

➢ រួចបំពេញព័ត៌មានសំខាន់ៗដូចជា Cabinet, Province, Primary, MDF Block បន្ទាប់ពីបំពេញរួចសូមចុច Button Save Map

TC Billing System v.1.1

Administrator admin@admin.com

Create Map Infrastructure

Dashboard / Map Infrastructure / Create

Map Infrastructure Management Create

Primary Map MDF DP Map Secondary

Primary List MDF List

Cabinet Province

Cabinet select Province select

Primary Block MDF Block

Primary Block select MDF Block select

Select Primary Line Status Select MDF Line Status

Cancel Save Map

❖ របៀប DP Map Secondary

- រួចបំពេញព័ត៌មានសំខាន់ៗដូចជា Cabinet, DP Block, Secondary Block
បន្ទាប់ពីបំពេញរួចសូមចុច Button Save Map

៤. ផ្នែកសម្រាប់រៀបចំ Customer center (Information, Deploy, Subscriber, Receipt, Pre-Payment, Once Time Invoice)

៤.១ Information

និយមន័យ ៖ Information ជាកន្លែងគ្រប់គ្រង និងបញ្ចូលព័ត៌មានរបស់អតិថិជនថ្មីៗ។

❖ របៀបបង្កើត Information

- សូមចុច Customer Center ជ្រើសយក Information រួចចុច Button Create

- ជំហានទី១ : ត្រូវបំពេញព័ត៌មានសំខាន់ៗដូចជា Shop, Name, Company, Name, Contact Phone, Gender, Birthday, Nationality, ID Card, Issued Date, Expired Date, Foundation Date, Business Permit No, Tax Number, Register Info បន្ទាប់ពីបំពេញរួចសូមចុច Button Save Next ->

TC Billing System
v.1.1

Dashboard

CUSTOMER CARE

List

Infras Management

Customer Center

Complaint

Task

PAYMENT

Invoice Management

Payment Management

SYSTEM

User

Role

Generate Invoice

Administrator admin@admin.com

Create Information

Dashboard / Information / Create

Information Management Create

Create Customer

Orders Products

Finish Orders

Contract No

Contract Date (mm/dd/yyyy)

Code

BUS/29112023/XXX

11/29/2023

XXX

Shop

Name

Company Name

BUS - Business

Name

Company Name

Contact Phone

Telegram

Messenger

Contact Phone

Telegram

Messenger

Email

Gender

Birthday (mm/dd/yyyy)

Email

Female

mm/dd/yyyy

Customer Type

Customer Group

Customer Sub Group

Please Select

Please Select

Please Select

Nationality

ID Card

Passport No

Nationality

ID Card

Passport No

Issued Date (mm/dd/yyyy)

Expired Date (mm/dd/yyyy)

Issued Place

mm/dd/yyyy

mm/dd/yyyy

Issued Place

Foundation Date (mm/dd/yyyy)

Business Permit No

Tax Number

mm/dd/yyyy

Business Permit No

Tax Number

Register Info

Province/City

District

Commune

Please Select

Please Select

Please Select

Village

Home No

Street

Village

Home No

Street

Address

Address

Installation Info

Payment Info

Include VAT(10%)

Active

Cancel

Save

Save Next →

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- ជំហានទី២ : ត្រូវបំពេញព័ត៌មាន Customer Product បើសិន Product មិនមាន Survey សូមចុចរើស Product បន្ទាប់មកសូមចុច Button Add បន្ទាប់ពីបំពេញរួចសូមចុច Button Finish Add Product

TC Billing System v.1.1

Administrator admin@admin.com

Customer Product

Customer Product Create

Create Customer Orders Products Finish Orders

Customer Name Testing Phone Number 0888177674

Product Please Select + Add

Name Survey? Actions

Product is empty in order list

Cancel Finish Add Product

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- ជំហានទី៣ : ត្រូវបំពេញព័ត៌មាន Customer Product បើសិន Product មាន Survey សូមចុចរើស Product បន្ទាប់មកសូមចុចបំពេញព័ត៌មាន បន្ទាប់ពីបំពេញរួចសូមចុច Button Add បន្ទាប់មកចុច Button Finish Add Product

TC Billing System v.1.1

Administrator admin@admin.com

Customer Product

Create Deploy

Shop COM - Commercial Sale Staff Please Select

Speed/Cores Speed/Cores Mbps

Province/City 01 - ct, Banteay Meanchey District 0101 - kh, Malai Commune 010101 - sk, Boeng Beng

Village Phum2 Home No 16 Street 7

Installation Address 16, 7, Phum2, sk, Boeng Beng, kh, Malai, ct, Banteay Meanchey

Site Name A Site Name B

Lat/Long A Lat/Long B

Cancel Save

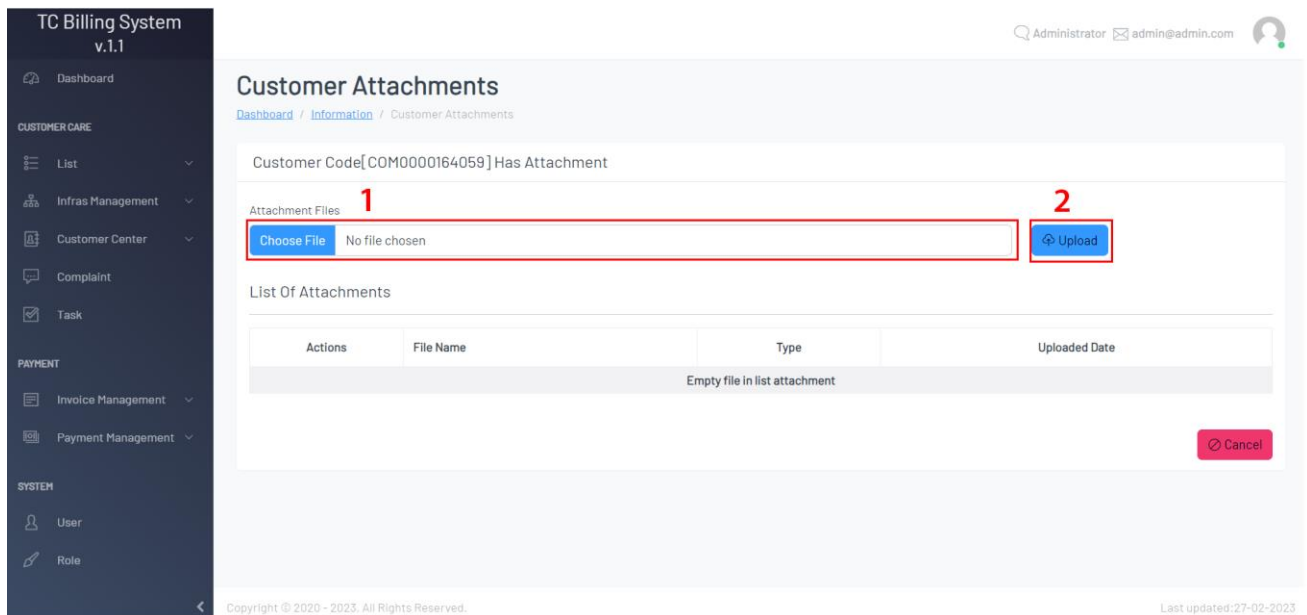
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- មើលទៅត្រង់ Action រួចជ្រើសយក icon រូបបិក នៅពេលដែលយើងកែប្រែព័ត៌មាន រួចរាល់ សូមចុច Button Save

55

❖ របៀប Upload File

- មើលទៅត្រង់ Action រួចជ្រើសយក icon រូបសញ្ញាព្រួញបាញ់ឡើងលើ រួចចុច Choose file បន្ទាប់មកចុច Upload

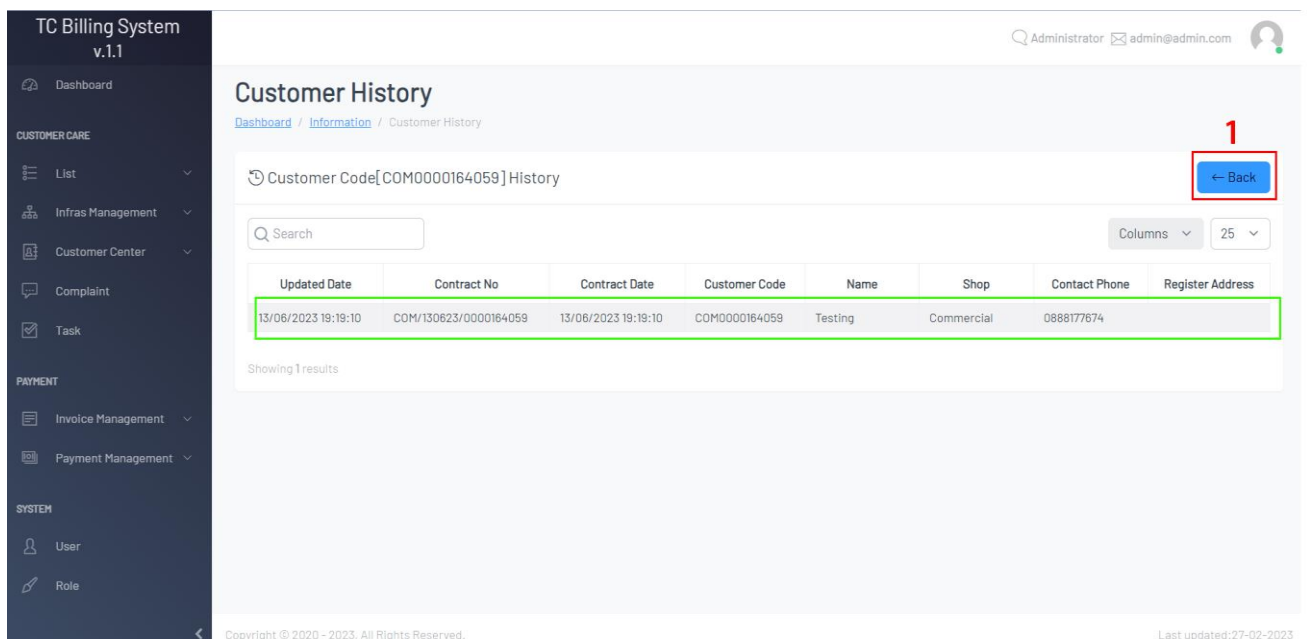


❖ Printer

- មើលទៅត្រង់ Action រួចជ្រើសយក icon រូប Printer បន្ទាប់មកចុច Printer

❖ Customer History

- មើលទៅត្រង់ Action រួចជ្រើសយក icon រូបសញ្ញា Back វិសញ្ញាព្រួញរូបរង្វង់នោះវានិងបង្ហាញ History



- ❖ Export Report Information
 - ចុចសញ្ញាជិតរួចជ្រើសយក Bulk Action បន្ទាប់មកជ្រើសយក Report Detail of Customer Group ដើម្បី Export Report Customer Group
 - ចុចសញ្ញាជិតរួចជ្រើសយក Bulk Action បន្ទាប់មកជ្រើសយក Report Detail of Register Customer ដើម្បី Export Report Register Customer

Information Management

Search in Contract No, Co Filters

You have selected 3 rows, do you want to select all 110,202? [Select All](#) [Deselect All](#)

	Actions	Contract No's	Contract Date	Code	Company Name's	Name's
☒		2301/020623/0000164109	02/06/2023 14:14:39	23010000164109	NeocomiSP Limited	Shen Heath Jason
☒		5501/020623/0000164108	02/06/2023 10:43:08	55010000164108		Hieb Khim
☒		2301/020623/0000164107	02/06/2023 08:53:07	23010000164107		Leng Samnang
☐		4410/010623/0000164106	01/06/2023 14:04:25	44100000164106	មន្ទីរសាធារណៈការ និងដឹកជញ្ជូនខេត្តស្វាយរៀង	កែវ កញ្ញា
☐		6310/310523/0000164105	31/05/2023 15:01:31	63100000164105		Hong Soriya
☐		2301/310523/0000164104	31/05/2023 14:05:27	23010000164104		Nou Champipor
☐		2301/310523/0000164103	31/05/2023 11:41:04	23010000164103	Angkor Data Communication Group Co.,LTD	saroeung
☐		2301/310523/0000164102	31/05/2023 09:48:31	23010000164102		Cheab Sokngim
☐		2301/300523/0000164101	30/05/2023 15:09:11	23010000164101	Ministry of Information	One TV
☐		2301/300523/0000164100	30/05/2023 14:29:34	23010000164100		Ung Vearicheath

- ❖ Filters ប្រើសម្រាប់កំណត់ From Date និង To Date មុនពេល Export Report

Information Management

Search in Contract No, Co Filters

From Date mm/dd/yyyy

To Date mm/dd/yyyy

Submit

	Actions	Contract Date	Code	Company Name's	Name's	ISDN Account
☐		13/06/2023 19:19:10	COM0000164059		Testing	
☐		13/06/2023 19:10:55	COM0000164058		Testing	
☐		16/05/2023 20:54:08	23010000164057	Samaky Tower	Suon Chan Nee	
☐		16/05/2023 16:27:29	52100000164056	មន្ទីរមុខងារសាធារណៈ ខេត្តពោធិ៍សាត់	គង់ ចេត្រា	fttshs_202331
☐		16/05/2023 07:52:52	34100000164055	អាហារ សម្រន់ សាសាវីន	Ma Zhaoqin	fttshsv_20233
☐		15/05/2023 11:32:20	23010000164054		Proeung Sopannha	
☐		15/05/2023 09:48:30	23010000164053		Sroy Limong	
☐		12/05/2023 15:48:21	23010000164052	Sky Angkor Airlines Co., Ltd.	Li Bo	
☐		12/05/2023 13:04:42	52100000164051	មន្ទីរសុខាភិបាល ខេត្តពោធិ៍សាត់	ឡេង ជ័យឧត្តម	
☐		12/05/2023 12:57:28	52100000164050	មន្ទីរសុខាភិបាលខេត្តពោធិ៍សាត់	ឡេង ជ័យឧត្តម	

៤.២ Deploy

និយមន័យ ៖ Deploy ជាកន្លែងគ្រប់គ្រង និង មើលលើការងារ Survey ។

❖ របៀប Create Deploy

➢ សូមចុច Customer Center ជ្រើសយក Deploy រួចចុច Button Create

Deploy Management

Search in Deploy Code, Pr

Bulk Actions Columns 25

Deploy Code#	Product#	Customer Code#	Company Name#	Customer Name#
D000000047	Leased Line	COM0000164058		Testing
D000000046	Leased Line	COM0000164058		Testing
D000000045	IP-Transit	23010000164057	Samaky Tower	Suon Chan Nee
D000000044	PVC	23010000163955	Angkor Data Communication Group Co.,LTD	Angkor Data
D000000043	IP-Leased	23010000163954		Telcotech
D000000042	Domestic Private Lease Circuit (DPLC)	23010000163954		Telcotech
D000000041	Domestic Private Lease Circuit (DPLC)	23010000163954		Telcotech
D000000040	FTTH	23010000163950		Maran
D000000039	FTTH	23010000128730		Hor Meng Leng
D000000038	IP-Leased	23010000163940	ក្រសួងព័ត៌មាន	ផាន់ ណាន

➢ បន្ទាប់មកវានឹងលោតផ្ទាំងមួយឈ្មោះ Information Management
បន្ទាប់មកយើងធ្វើការជ្រើសរើស

Information Management

Search in Code, Company

Columns 10

Actions	Code#	Company Name#	Name#	Contact Phone#	Contract No#	Contract Date#	Tax No
✓	COM0000164059		Testing	0888177674	COM/130623/0000164059	13/06/2023	
✓	COM0000164058		Testing	0888177674	COM/130623/0000164058	13/06/2023	
✓	23010000164057	Samaky Tower	Suon Chan Nee	092899899	2301/160523/0000164057	16/05/2023	
✓	52100000164056	មន្ទីរមុខងារសេដ្ឋកិច្ច ខេត្តពោធិ៍សាត់	គង់ ចេត្រា	086411744	5210/160523/0000164056	16/05/2023	
✓	34100000164055	អាហារ សម្រន់ សាស័ន	Ma Zhaoqin	081788195	3410/160523/0000164055	16/05/2023	
✓	23010000164054		Proeung Sopannha	099999589	2301/150523/0000164054	15/05/2023	
✓	23010000164053		Sroy Limong	011345620	2301/150523/0000164053	15/05/2023	
✓	23010000164052	Sky Angkor Airlines Co., Ltd.	Li Bo	0963775007	2301/120523/0000164052	12/05/2023	K003-
✓	52100000164051	មន្ទីរសុខាភិបាល ខេត្តពោធិ៍សាត់	ឡេង ជ័យឧត្តម	070809399	5210/120523/0000164051	12/05/2023	
✓	52100000164050	មន្ទីរសុខាភិបាលខេត្តពោធិ៍សាត់	ឡេង ជ័យឧត្តម	070809399	5210/120523/0000164050	12/05/2023	

- រួចបំពេញព័ត៌មានសំខាន់ៗដូចជា Product, Shop, Sale Staff, Installation Address បន្ទាប់ពីបំពេញរួចសូមចុច Button Save & Close

❖ Import

- សូមចុចត្រង់ Button Import មានពណ៌ស្វាយដែលពាក្យ Import
- បន្ទាប់មកវានឹងលោតផ្ទាំងមួយអោយជ្រើសរើសទិន្នន័យបញ្ចូល

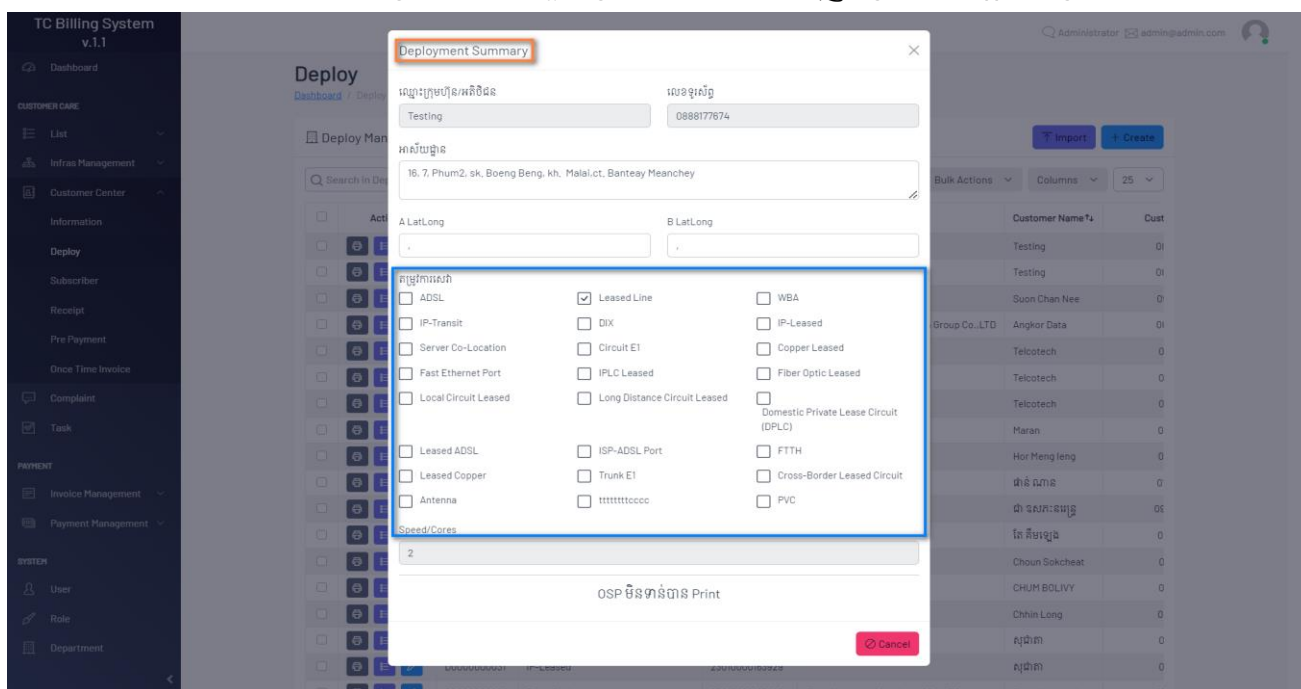
Actions	Code	Company Name	Name	Contact Phone	Contract No	Contract Date	Tax No
✓	COM0000164059		Testing	0888177674	COM/130623/0000164059	13/06/2023	
✓	COM0000164058		Testing	0888177674	COM/130623/0000164058	13/06/2023	
✓	23010000164057	Samaky Tower	Suon Chan Nee	092899899	2301/160523/0000164057	16/05/2023	
✓	52100000164056	មន្ទីរមេធាវីសាលាដំបូង: ខេត្តពោធិ៍សាត់	គង់ ចេត្រា	086411744	5210/160523/0000164056	16/05/2023	
✓	34100000164055	អាហារ សម្រន់ សាសន៍	Ma Zhaoqin	081788195	3410/160523/0000164055	16/05/2023	
✓	23010000164054		Proeung Sopannha	099999589	2301/150523/0000164054	15/05/2023	
✓	23010000164053		Sroy Limong	011345620	2301/150523/0000164053	15/05/2023	
✓	23010000164052	Sky Angkor Airlines Co., Ltd.	Li Bo	0963775007	2301/120523/0000164052	12/05/2023	K003-
✓	52100000164051	មន្ទីរសុខាភិបាល ខេត្តពោធិ៍សាត់	ឡេង ជ័យឧត្តម	070809399	5210/120523/0000164051	12/05/2023	
✓	52100000164050	មន្ទីរសុខាភិបាលខេត្តពោធិ៍សាត់	ឡេង ជ័យឧត្តម	070809399	5210/120523/0000164050	12/05/2023	

- រួចបំពេញព័ត៌មានសំខាន់ៗដូចជា Shop, Technician, Product, Import template file បន្ទាប់ពីបំពេញរួចសូមចុច Button Save

- ❖ Edit Deploy
 - មើលទៅត្រង់ Action រួចជ្រើសយក icon រូបប៊ិកនៅពេលដែលយើង Edit រួចហើយចុច Save

❖ Deploy Summary

- មើលទៅត្រង់ Action រួចជ្រើសយក Icon សញ្ញាត្រេហពដើម្បីពិនិត្យព័ត៌មានសំខាន់ៗ



❖ Printer

- មើលទៅត្រង់ Action រួចជ្រើសយក icon រូបម៉ាស៊ីនព្រីន រួចហើយចុច Print



❖ Export Report Deploy

- ចុចសញ្ញាជីករួចជ្រើសយក Bulk Action បន្ទាប់មកជ្រើសយក Export Report ដើម្បី Export Report Deploy

TC Billing System v.1.1

Dashboard

CUSTOMER CARE

List

Infras Management

Customer Center

Information

Deploy

Subscriber

Receipt

Pre Payment

Once Time Invoice

Complaint

Task

PAYMENT

Infras Management

Deploy

Deploy Management

Search in Deploy Code, Pr

Bulk Actions

Export

	Actions	Deploy Code*	Product*	Customer Code*	Company Name*	Customer Name*
☒		D0000000069	Circuit E1	23010000164107		Leng Samnang
☒		D0000000068	FTTH	23010000114570		Lun Rathanak
☒		D0000000067	FTTH	23010000164084		Bun Lykeang
☐		D0000000066	FTTH	23010000164081		គង់ សំណាង
☐		D0000000065	Domestic Private Lease Circuit (DPLC)	23010000164077	ក្រុមហ៊ុនទន្លេ	Mr. Sarith
☐		D0000000064	Domestic Private Lease Circuit (DPLC)	23010000164071	PNN TV	Mony
☐		D0000000063	FTTH	23010000164070		Prak Noty
☐		D0000000062	FTTH	23010000164070		Prak Noty
☐		D0000000061	FTTH	23100000152339		Pen Rany
☐		D0000000060	FTTH	23010000164062		Ma Samnang

❖ Update Survey

- សម្រាប់ដាក់បន្ថែមនូវលទ្ធផលពីការចុះសិក្សា

TC Billing System v.1.1

Dashboard

CUSTOMER CARE

List

Infras Management

Customer Center

Information

Deploy

Subscriber

Receipt

Pre Payment

Once Time Invoice

Complaint

Deploy

Deploy Management

Search in Deploy Code, Pi

Bulk Actions

Columns

25

Update Survey	Survey Date (OSP)*	Status	Address
	-	-	16, 7, Phum2, sk. Boeng Beng, kh. Malai, ct. Banteay Meanchey
	-	-	16, 7, Phum2, sk. Boeng Beng, kh. Malai, ct. Banteay Meanchey
	-	-	67, 315, sk. Boeng Kak 2, kh. Tuol Kouk, ct. Phnom Penh
	-	Printed	
	-	Printed	1 J Snooker: https://goo.gl/maps/Wj33XW8Ld23WN6vM7
	-	Printed	from Morodok to Pope Telcotech
	-	Printed	1 J Snooker: https://goo.gl/maps/Wj33XW8Ld23WN6vM7
	-	Printed	164, 169, sk. Veal Vong, kh. Prampir Meakkakra, ct. Phnom Penh

- ❖ Deploy Attachments
 - មើលទៅត្រង់ Update Survey រួចជ្រើសយក icon រូបសញ្ញាព្រួញបាញ់ឡើងលើ រួចចុច Choose file បន្ទាប់មកចុច Upload

TC Billing System v.1.1

Administrator admin@admin.com

Deploy Attachments

[Dashboard](#) / [Deploy](#) / Deploy Attachments

Deploy Code[D0000000047] Has Attachment

Attachment Files

[Choose File](#) No file chosen [Upload](#)

List Of Attachments

Actions	File Name	Type	Uploaded Date
Empty file in list attachment			

[Cancel](#)

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❖ Update Survey

- មើលទៅត្រង់ Update Survey រួចជ្រើសយក icon រូបប៊ិកនៅពេលដែលយើង Edit រួចហើយចុច save

TC Billing System
v.1.1

Dashboard

CUSTOMER CARE

List

Infras Management

Customer Center

Complaint

Task

PAYMENT

Invoice Management

Payment Management

SYSTEM

User

Role

Generate Invoice

Administrator admin@admin.com

Update Survey

Dashboard / Deploy / Update Survey

Deploy Management Update Survey

លទ្ធផលសិក្សាអ្នកបច្ចេកទេស

☐ មានបណ្តាញ
☐ គ្មានបណ្តាញ
☐ រង់ចាំ

ដើម្បីអតិថិជនបានសេវាប្រើប្រាស់ត្រូវ

Technician

Please Select

Cabinet

Cabinet

↕ select

DP Block

DP Block

↕ select

DP Line

DP Line

↕ select

ដើម្បីអតិថិជនបានសេវាប្រើប្រាស់ត្រូវ

☐ ១. អ៊ុសកាប

ប្រវែង

ចំនួន

Cores

☐ ២. កសាងបំពង់ផ្លូវ

ប្រវែង

☐ ៣. ត្រូវជួលបង្គោល

ដើម

☐ ៤. ដឹកផ្លូវ

ផ្សេងៗ

តម្រូវការឧបករណ៍

☐ ODF
☐ Patch Cord

☐ Media Converter
☐ Light Smart

☐ Network Cable
☐ Other

មតិយោបល់

អ្នកបច្ចេកទេស

ប្រធាន ឬអនុប្រធានទទួលបន្ទុក

Cancel

Save

Save & Close

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Last updated: 27-02-2023

- ❖ Reminder
 - សម្រាប់លើកចំណាំបញ្ហាផ្សេងៗ

Address	Date Feedback (Sale)	Reminder	Description	Close Date	Activ
16, 7, Phum2, sk. Boeng Beng, kh. Malai.ct. Banteay Meanchey	-	0		-	🟢
16, 7, Phum2, sk. Boeng Beng, kh. Malai.ct. Banteay Meanchey	-	0		-	🟢
67, 315, sk. Boeng Kak 2, kh. Tuol Kouk.ct. Phnom Penh	-	0		-	🟢
	-	0		-	🟢
1 J Snooker: https://goo.gl/maps/Wj33XW8Ld23WN6vM7	-	0		-	🟢
from Morodok to Pope Telcotech	-	0		-	🟢
1 J Snooker: https://goo.gl/maps/Wj33XW8Ld23WN6vM7	-	0		-	🟢
164, 169, sk. Veal Vong, kh. Prampir Meakkakra.ct. Phnom Penh	-	0		-	🟢
#94B, St 247, sk. Boeng Salang, kh. Tuol Kouk.ct. Phnom Penh	-	0		-	🟢
Preah Monivong, sk. Srah Chak, kh. Doun Penh.ct. Phnom Penh	-	0		-	🟢

- មើលទៅត្រង់ Reminder រួចជ្រើសយក icon ពណ៌ប្រផេះ រួចបំពេញ Description នៅពេលដែលយើងបំពេញហើយសូមចុច Add Reminder

Deploy Code[00000000047] Reminder

Description

+ Add Reminder

List of reminder

Search in Date

deploy code	Description	Date*
No items found. Try to broaden your search.		

Showing 0 results

Cancel

៤.៣ Subscriber

និយមន័យ ៖ Subscriber ជាកន្លែងគ្រប់គ្រងការទិញសេវាពីអតិថិជន។

❖ របៀប Create Subscriber

➢ សូមចុច Customer Center ជ្រើសយក Subscriber រួចចុច Button Create

TC Billing System v.1.1

Administrator admin@admin.com

Subscriber

Dashboard / Subscriber

Subscriber Management

Search in Subscriber Cod Filters Bulk Actions Columns 25

Actions	Subscriber Code*	Customer Code*	Company Name*	Customer Name*	Phone*	ISDN/Acc
☐	202327988				0888177674	
☐	202327987				0888177674	
☐	202327986		Samaky Tower		092899899	
☐	202327985		នាយកដ្ឋានភស្តុភារ និងបច្ចេកទេស ក្រសួងមហាផ្ទៃ		099 999109	
☐	202327967	44100000163964	មន្ទីរព្រៃសណីយ៍ និងទូរគមនាគមន៍ខេត្ត ស្វាយរៀង	គង់ សេរីផ្អែ	010434409	splitterte
☐	202327963	44100000163964	មន្ទីរព្រៃសណីយ៍ និងទូរគមនាគមន៍ខេត្ត ស្វាយរៀង	គង់ សេរីផ្អែ	010434409	splitterte
☐	202327964	44100000163964	មន្ទីរព្រៃសណីយ៍ និងទូរគមនាគមន៍ខេត្ត ស្វាយរៀង	គង់ សេរីផ្អែ	010434409	splitterte
☐	202327965	44100000163964	មន្ទីរព្រៃសណីយ៍ និងទូរគមនាគមន៍ខេត្ត ស្វាយរៀង	គង់ សេរីផ្អែ	010434409	splitterte

➢ បន្ទាប់មកវានឹងលោតផ្ទាំងមួយឈ្មោះ Information Management បន្ទាប់មកយើងធ្វើការជ្រើសរើស

TC Billing System v.1.1

admin@admin.com

Information Management

Search in Code, Company Columns 10

Actions	Code*	Company Name*	Name*	Contact Phone*	Contract No*	Contract Date*	Tax No
	COM0000164059		Testing	0888177674	COM/130623/0000164059	13/06/2023	
	COM0000164058		Testing	0888177674	COM/130623/0000164058	13/06/2023	
	23010000164057	Samaky Tower	Suon Chan Nee	092899899	2301/160523/0000164057	16/05/2023	
	52100000164056	មន្ទីរមុខងារសាធារណៈ ខេត្តពោធិ៍សាត់	គង់ ចៀត្រា	08641744	5210/160523/0000164056	16/05/2023	
	34100000164055	អាហារ សម្រន់ សាសាវីន	Ma Zhaoqin	081788195	3410/160523/0000164055	16/05/2023	
	23010000164054		Proeung Sopannha	099999589	2301/150523/0000164054	15/05/2023	
	23010000164053		Sroy Limong	011345620	2301/150523/0000164053	15/05/2023	
	23010000164052	Sky Angkor Airlines Co., Ltd.	Li Bo	0963775007	2301/120523/0000164052	12/05/2023	K003-
	52100000164051	មន្ទីរសុខាភិបាល ខេត្តពោធិ៍សាត់	ឡេង ជ័យឧត្តម	070809399	5210/120523/0000164051	12/05/2023	
	52100000164050	មន្ទីរសុខាភិបាល ខេត្តពោធិ៍សាត់	ឡេង ជ័យឧត្តម	070809399	5210/120523/0000164050	12/05/2023	

Showing 1 to 10 of 34208 results

- រួចបំពេញព័ត៌មានសំខាន់ៗដូចជា Product, Product Package, Register Date, CID, Account ID, Subscriber Type, Shop, Sale Staff, Zone Code, First Connected Date, ISDN/Account បន្ទាប់ពីបំពេញរួចសូមចុច Button Save & Close

❖ Import Sub

- សូមចុចត្រង់ Button Import មានព័ណ៌ស្វាយដែលពាក្យ Import
- បន្ទាប់មកវានឹងលោតផ្ទាំងមួយអោយជ្រើសរើសទិន្នន័យបញ្ចូល

Actions	Code*	Company Name*	Name*	Contact Phone*	Contract No*	Contract Date*	Tax No
	COM0000164059		Testing	0888177674	COM/130623/0000164059	13/06/2023	
	COM0000164058		Testing	0888177674	COM/130623/0000164058	13/06/2023	
	23010000164057	Samaky Tower	Suon Chan Nee	092899899	2301/160523/0000164057	16/05/2023	
	52100000164056	មន្ទីរមុខងារសាធារណៈ ខេត្តពោធិ៍សាត់	គង់ ចេត្រា	086411744	5210/160523/0000164056	16/05/2023	
	34100000164055	អាហារ សម្រន់ សាសាឌី	Ma Zhaoqin	081788195	3410/160523/0000164055	16/05/2023	
	23010000164054		Proeung Sopannha	099999589	2301/150523/0000164054	15/05/2023	
	23010000164053		Sroy Limong	011345620	2301/150523/0000164053	15/05/2023	
	23010000164052	Sky Angkor Airlines Co., Ltd.	Li Bo	0963775007	2301/120523/0000164052	12/05/2023	K003-
	52100000164051	មន្ទីរសុខាភិបាល ខេត្តពោធិ៍សាត់	ឡេង ជ័យឧត្តម	070809399	5210/120523/0000164051	12/05/2023	
	52100000164050	មន្ទីរសុខាភិបាល ខេត្តពោធិ៍សាត់	ឡេង ជ័យឧត្តម	070809399	5210/120523/0000164050	12/05/2023	

- រួចបំពេញទិន្នន័យបន្ថែម និងជ្រើសរើស file បន្ថែមហើយចុច Save

TC Billing System v.1.1

Administrator admin@admin.com

Create Sub of Subscriber

[Dashboard](#) / [Subscriber](#) / Create

Subscriber Management Create Sub Customer

Customer Name: Suon Chan Nee Customer Code: 23010000164057

Company Name: Samaky Tower Phone Number: 092899899

Shop: 2301 - Head Office Shop Subscriber Type: RGL - Regular Customer/Resident

Import template file

Choose File No file chosen

Cancel 1 Save

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❖ Edit subscriber

- មើលទៅត្រង់ Action រួចជ្រើសយក icon រូបប៊ិក នៅពេលដែលយើងកែប្រែព័ត៌មាន រួចរាល់ សូមចុច Button Save

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Edit Subscriber

Subscriber Management Edit

Product: Leased Line Product Package: Product Package Select

Customer Name: Testing Company Name: Company Name

Customer Code: CPM0000184058 Phone Number: 0988177674

Registered Date (mm/dd/yyyy): 06/13/2023 Subscriber Name: Subscriber Name

Subscriber Code: 202327958 Subscriber Phone: Subscriber Phone

CID: CID Account ID: Account ID

Subscriber Type: Please Select Shop: CPM - Commercial

Sale Staff: Please Select Zone Code: Please Select

First connected Date (mm/dd/yyyy): mm/dd/yyyy ISDN/Account: ISDN/Account

Status: Please Select

Installation Info

Internet

Telephone

1 Set Delegate

2 Save & Close

❖ Subscriber History

- គេប្រើសម្រាប់បង្ហាញទិន្នន័យឡើងវិញរបស់ Subscriber នីមួយៗ។

TC Billing System v.1.1

Administrator admin@admin.com

Subscriber History

Dashboard / Subscriber / Subscriber History

Search in Updated Date, (

Columns 25

Updated Date*	Customer Code*	Company Name*	Customer Name	Subscriber Code*	ISDN/Account*	Subscriber Name*	Subscriber Phone*	CID*	Ac
14/06/2023 15:11:06	34100000164132	ហាងលក់ព័ត៌មាន	Chan Sophanny	202383868	ftthshv_202383868	Chan Sophanny	016571111		

Showing 1 results

1 Back

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- ❖ Export Report Subscriber
 - ចុចសញ្ញាជីករួចជ្រើសយក Bulk Action បន្ទាប់មកជ្រើសយក Subscriber Detail By Shop ដើម្បី Export Report Detail By Shop
 - ចុចសញ្ញាជីករួចជ្រើសយក Bulk Action បន្ទាប់មកជ្រើសយក Subscriber New Registerដើម្បី Export Report Subscriber New Register

TC Billing System v.1.1

Administrator admin@admin.com

Subscriber Management

Search in Subscriber Cod Filters

Bulk Actions Columns 25

Subscriber Detail By Shop Xlsx

Subscriber New Register Register

You have selected 4 rows, do you want to select all 62,791? Select All Deselect All

	Actions	Subscriber Code*	Customer Code*	Company Name*	Customer Name*	Phone*
☒		202383868	34100000164132	ហាងលក់ពួក	Chan Sophanny	016571111
☒		202383867	23010000164109	NeocomISP Limited	Shen Heath Jason	087 222 186,01
☒		202383866	34100000164129		Ta Nguyet Minh	0965998718
☒		202383865	63100000164128		Mai Thann	086369933
☐		202383864	63100000164127		Hat Sophy	017 544 060
☐		202383863		ក្រុមហ៊ុន ទន្លេ ថេកណូឡូជី អេន ឧបត្ថម្ភខេសិន ឯ.ក.		012403809
☐		202383862		ក្រុមហ៊ុន Turbotech		088 3760030

- ❖ Filters ប្រើសម្រាប់កំណត់ Province, Product, From Date, To Date មុនពេល Export Report

TC Billing System v.1.1

Administrator admin@admin.com

Subscriber Management

Search in Subscriber Cod Filters

Bulk Actions Columns 25

Province Select All

Product Select All

From Date

To Date

Submit

	Actions	Subscriber Code*	Customer Code*	Company Name*	Customer Name*	Phone*	ISDN/Account*	Product
☐		20232798				0888177674		Leasec
☐		20232798				0888177674		Leasec
☐		20232798		Samaky Tower		092899899		IP-Tran
☐		20232798		នាយកដ្ឋានកសិកម្ម និងបច្ចេកទេសក្រសួងមហាផ្ទៃ		099 999109		Teleph
☐		20232796	164	មន្ទីរព្រៃសណីយ៍ និងទូរគមនាគមន៍ខេត្ត ស្វាយរៀង គង់ សេរីផ្អែ		010434409	splitterterinetindividual8	Splitte
☐		20232796	164	មន្ទីរព្រៃសណីយ៍ និងទូរគមនាគមន៍ខេត្ត ស្វាយរៀង គង់ សេរីផ្អែ		010434409	splitterterinetindividual4	Splitte
☐		20232796	164	មន្ទីរព្រៃសណីយ៍ និងទូរគមនាគមន៍ខេត្ត ស្វាយរៀង គង់ សេរីផ្អែ		010434409	splitterterinetindividual5	Splitte
☐		20232796	164	មន្ទីរព្រៃសណីយ៍ និងទូរគមនាគមន៍ខេត្ត ស្វាយរៀង គង់ សេរីផ្អែ		010434409	splitterterinetindividual6	Splitte
☐		20232796	164	មន្ទីរព្រៃសណីយ៍ និងទូរគមនាគមន៍ខេត្ត ស្វាយរៀង គង់ សេរីផ្អែ		010434409	splitterterinetindividual7	Splitte
☐		20232796	164	មន្ទីរព្រៃសណីយ៍ និងទូរគមនាគមន៍ខេត្ត ស្វាយរៀង គង់ សេរីផ្អែ		010434409	splitterterinetindividual9	Splitte
☐		202327968	44100000163964	មន្ទីរព្រៃសណីយ៍ និងទូរគមនាគមន៍ខេត្ត ស្វាយរៀង គង់ សេរីផ្អែ		010434409	splitterterinetindividual9	Splitte

៤.៤ Receipt

និយមន័យ ៖ Receipt ជាកន្លែងគ្រប់គ្រង និងបង្កើតបង្កាន់ដៃទទួលលុយពីអតិថិជន។

❖ របៀប Create Receipt

➢ សូមចុច Customer Center ជ្រើសយក Receipt រួចចុច Button Create

TC Billing System v.1.1

Administrator admin@admin.com

Dashboard / Receipt

Receipt Management

Search in Customer Code

Bulk Actions Columns 25

Actions	Receipt No	Receipt Code	Customer Code	Company Name	Customer Name
☐	202304214410_991	4410_991	44100000163964	មន្ទីរព្រែសណ៍ និងទូរគមនាគមន៍ខេត្ត ស្វាយរៀង	គង់ សេ
☐	202304204410_990	4410_990	44100000163964	មន្ទីរព្រែសណ៍ និងទូរគមនាគមន៍ខេត្ត ស្វាយរៀង	គង់ សេ
☐	202304214410_973	4410_973	44100000163964	មន្ទីរព្រែសណ៍ និងទូរគមនាគមន៍ខេត្ត ស្វាយរៀង	គង់ សេ
☐	202304212301_972	2301_972	23010000163963	Cam GSM Co., Ltd	Yen Vi
☐	-	2301_903	23010000163938	CAMBER PHARMACEUTICALS COMPANY LIMITED	Cam C
☐	-	2301_863	23010000163962	LAN SI YUAN INTERNATIONAL PROPERTY MANAGEMENT CO., LTD.	KOND
☐	202304052301_810	2301_810	23010000163961	Me So	Me So
☐	-	4510_806	45100000163960	Khear	Khear

➢ បន្ទាប់មកវានឹងលោតផ្ទាំងមួយឈ្មោះ Information Management បន្ទាប់មកយើងធ្វើការជ្រើសរើស

Information Management

Search in Code, Company

Columns 10

Actions	Code	Company Name	Name	Contact Phone	Contract No	Contract Date	Tax No
☒	COM0000164059		Testing	0888177674	COM/130623/0000164059	13/06/2023	
☒	COM0000164058		Testing	0888177674	COM/130623/0000164058	13/06/2023	
☒	23010000164057	Samaky Tower	Suon Chan Nee	092899899	2301/160523/0000164057	16/05/2023	
☒	52100000164056	មន្ទីរមេធាវីសាធារណៈ ខេត្តពោធិ៍សាត់	គង់ ចេត្រា	086411744	5210/160523/0000164056	16/05/2023	
☒	34100000164055	អាហារ សម្រន់ សាសាត់	Ma Zhaoqin	081788195	3410/160523/0000164055	16/05/2023	
☒	23010000164054		Proeung Sopannha	099999589	2301/150523/0000164054	15/05/2023	
☒	23010000164053		Sroy Limong	011345620	2301/150523/0000164053	15/05/2023	
☒	23010000164052	Sky Angkor Airlines Co., Ltd.	Li Bo	0963775007	2301/120523/0000164052	12/05/2023	K003-
☒	52100000164051	មន្ទីរសុខាភិបាល ខេត្តពោធិ៍សាត់	ឡេង ជ័យឧត្តម	070809399	5210/120523/0000164051	12/05/2023	
☒	52100000164050	មន្ទីរសុខាភិបាល ខេត្តពោធិ៍សាត់	ឡេង ជ័យឧត្តម	070809399	5210/120523/0000164050	12/05/2023	

- រួចបំពេញព័ត៌មានសំខាន់ៗដូចជា Product, Action, Fee, Remark រួចចុច Button Add បន្ទាប់ពីបំពេញរួចសូមចុច Button Save

Create Receipt

Receipt Management Create

Customer Name: Testing Phone Number: 088877674

Company Name: Company Name Status: Not Approved

Address: Register Address: N/A

List Of Items

+ Add

Product: Please Select Action: Please Select Fee (\$): Fee (\$)

Remark: Remark

Remove	Product	Action	Remark	Fee (\$)
			Subtotal	\$0.00
			VAT (10%)	\$0.00
			Total	\$0.00

Cancel Save Save & Close

❖ របៀប Edit Receipt

- មើលទៅត្រង់ Action រួចជ្រើសយក icon រូបបិក នៅពេលដែលយើងកែប្រែព័ត៌មាន រួចរាល់ សូមចុច Button Save

Edit Receipt

Dashboard / Receipt / Edit Receipt

Receipt Mangement Edit

Customer Name: Cam GSM Phone Number: 012 679 299

Company Name: Cam GSM Co., Ltd Status: Not Approved

Address: Register Address : 33, Preah Monivong, sk, Chakto Mukh, kh, Doun Penh,ct, Phnom Penh

List Of Items

+ Add

Product: Please Select Action: Please Select Fee (\$): Fee (\$)

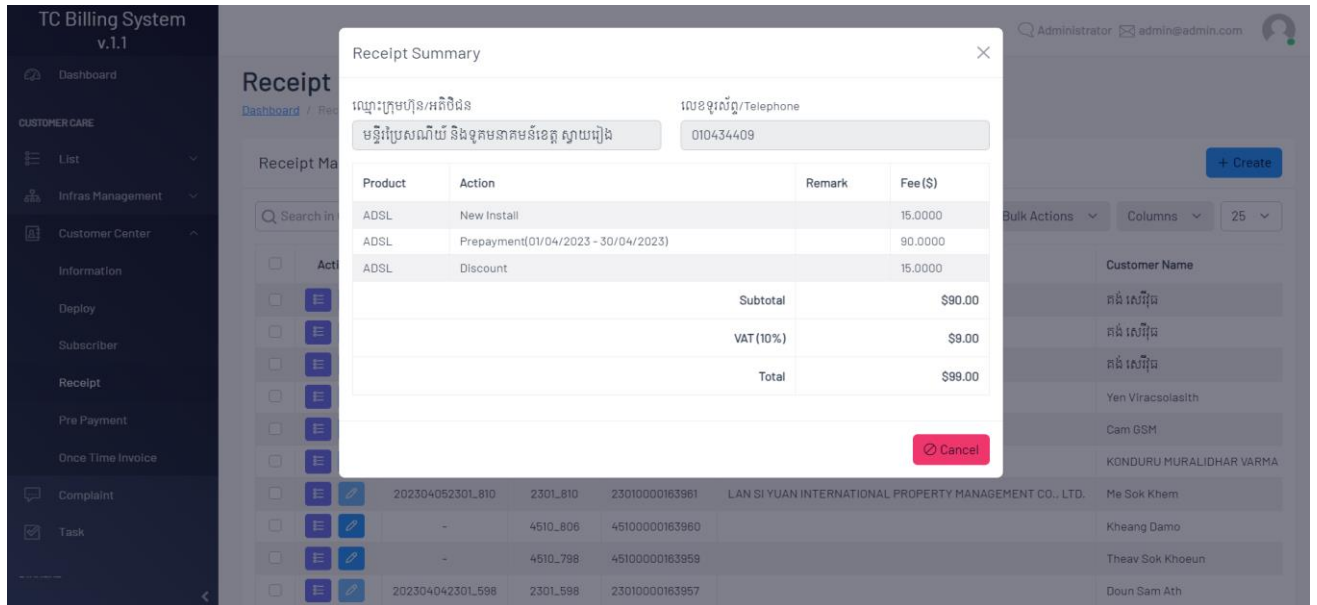
Remark: Remark

Remove	Product	Action	Remark	Fee (\$)
	Fiber Optic Leased	New Install	1-F/O Leased 2Cores 29.607m 2-F/O Leased 2Cores 6.663m Total=36.270m	\$9,182.75
			Subtotal	\$9,182.75
			VAT (10%)	\$918.28
			Total	\$10,101.03

Include VAT(10%) ☒

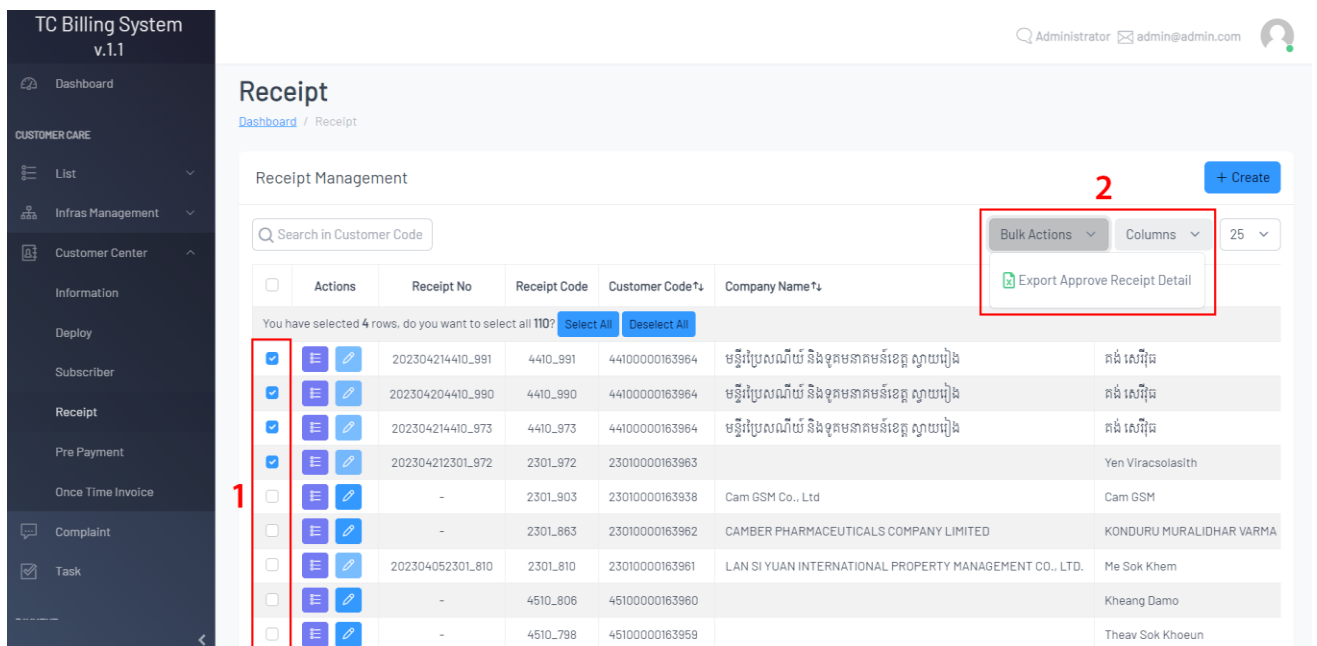
Cancel Save Save & Close

❖ Receipt summary សម្រាប់ពិនិត្យមើលព័ត៌មានសំខាន់ៗ



❖ Export Report Receipt

- ចុចសញ្ញាជិតរួចជ្រើសយក Bulk Action បន្ទាប់មកជ្រើសយក Export Approve Receipt Detail ដើម្បី Export Report Approve Receipt Detail



៤.៥ Pre-Payment

និយមន័យ ៖ គឺជាកន្លែងដែលប្រើសម្រាប់បង្ហាញ Payment ឡើងវិញទាំងអស់ របស់អតិថិជននីមួយៗ។

➤ ដើម្បីចូលទៅ Pre-Payment សូមចុច Customer Center ជ្រើសយក Pre-Payment

TC Billing System v.1.1

Administrator admin@admin.com

Pre Payment

Dashboard / Pre Payment

Pre Payment Management

Search in Customer Name Filters

Bulk Actions Columns 25

☐	Customer Name*	Customer Code*	Product*	From Date*	To Date*	Total Month	Outstanding Amount	Amount	Create
☐	Data Management Center (D M C)	23010000108024	Slip Trunk	13/06/2023	13/06/2023	0	20.0000	20.0000	2023-06
☐	Vann Bophaphourng	23010000164124	FTTH	01/07/2023	01/12/2023	6	90.0000	90.0000	2023-06
☐	COSCO SHIPPING LINES(CAMBODIA) CO.,LTD	23020000038665	Telephone	13/06/2023	13/06/2023	0	100.0000	100.0000	2023-06
☐	COSCO SHIPPING LINES(CAMBODIA) CO.,LTD	23020000000418	Telephone	13/06/2023	13/06/2023	0	100.0000	100.0000	2023-06
☐	COSCO SHIPPING LINES(CAMBODIA) CO.,LTD	23020000000418	Telephone	13/06/2023	13/06/2023	0	100.0000	100.0000	2023-06
☐	COSCO SHIPPING LINES(CAMBODIA) CO.,LTD	23020000000418	Telephone	13/06/2023	13/06/2023	0	100.0000	100.0000	2023-06
☐	Tiv Aun	34100000164112	FTTH	09/06/2023	08/11/2023	6	90.0000	90.0000	2023-06
☐	Unakrt /Ieng Samnang	23010000163586	IP-Phone	01/06/2023	01/06/2023	0	100.0000	100.0000	2023-06
☐	Duan Ming Ming	44100000164099	IP-Leased	01/06/2023	31/05/2024	12	3000.0000	3000.0000	2023-06
☐	Nou Chanpipor	23010000164104	FTTH	01/06/2023	01/05/2024	12	300.0000	300.0000	2023-06
☐	Cheab Sokngim	23010000164102	FTTH	01/06/2023	01/11/2023	6	90.0000	90.0000	2023-05
☐	Ung Vearicheath	23010000164100	FTTH	01/06/2023	01/11/2023	6	90.0000	90.0000	2023-05

❖ Export Report Pre Payment

➤ ចុចសញ្ញាជិតរូបជ្រើសយក Bulk Action បន្ទាប់មកជ្រើសយក Export Pre Payment ដើម្បី Export Report Pre Payment

TC Billing System v.1.1

Administrator admin@admin.com

Pre Payment

Dashboard / Pre Payment

Pre Payment Management

Search in Customer Name Filters

Bulk Actions Columns 25

Export Pre Payment

You have selected 4 rows, do you want to select all 109? Select All Deselect All

☐	Customer Name*	Customer Code*	Product*	From Date*	To Date*	Total Month	Outstanding Amount	Amount	Create
☒	Data Management Center (D M C)	23010000108024	Slip Trunk	13/06/2023	13/06/2023	0	20.0000	20.0000	2023-06
☒	Vann Bophaphourng	23010000164124	FTTH	01/07/2023	01/12/2023	6	90.0000	90.0000	2023-06
☒	COSCO SHIPPING LINES(CAMBODIA) CO.,LTD	23020000038665	Telephone	13/06/2023	13/06/2023	0	100.0000	100.0000	2023-06
☒	COSCO SHIPPING LINES(CAMBODIA) CO.,LTD	23020000000418	Telephone	13/06/2023	13/06/2023	0	100.0000	100.0000	2023-06
☐	COSCO SHIPPING LINES(CAMBODIA) CO.,LTD	23020000000418	Telephone	13/06/2023	13/06/2023	0	100.0000	100.0000	2023-06
☐	COSCO SHIPPING LINES(CAMBODIA) CO.,LTD	23020000000418	Telephone	13/06/2023	13/06/2023	0	100.0000	100.0000	2023-06
☐	Tiv Aun	34100000164112	FTTH	09/06/2023	08/11/2023	6	90.0000	90.0000	2023-06
☐	Unakrt /Ieng Samnang	23010000163586	IP-Phone	01/06/2023	01/06/2023	0	100.0000	100.0000	2023-06
☐	Duan Ming Ming	44100000164099	IP-Leased	01/06/2023	31/05/2024	12	3000.0000	3000.0000	2023-06
☐	Nou Chanpipor	23010000164104	FTTH	01/06/2023	01/05/2024	12	300.0000	300.0000	2023-06
☐	Cheab Sokngim	23010000164102	FTTH	01/06/2023	01/11/2023	6	90.0000	90.0000	2023-05

❖ Filters ប្រើសម្រាប់កំណត់ Pre Payment Type មុនពេល Export Report

Pre Payment Management

Search in Customer Name: Filters Bulk Actions Columns 25

Customer Name	Labels.pre_payment.type	omer Code	Product	From Date	To Date	Total Month	Outstanding Amount	Amount	Create
Data Management Center	All	0000108024	Slp Trunk	13/06/2023	13/06/2023	0	20.0000	20.0000	2023-06
Vann Bophaphourng		0000164124	FTTH	01/07/2023	01/12/2023	6	90.0000	90.0000	2023-06
COSCO SHIPPING LINES		0000038665	Telephone	13/06/2023	13/06/2023	0	100.0000	100.0000	2023-06
COSCO SHIPPING LINES (CAMBODIA) CO.,LTD		2302000000418	Telephone	13/06/2023	13/06/2023	0	100.0000	100.0000	2023-06
COSCO SHIPPING LINES (CAMBODIA) CO.,LTD		2302000000418	Telephone	13/06/2023	13/06/2023	0	100.0000	100.0000	2023-06
COSCO SHIPPING LINES (CAMBODIA) CO.,LTD		2302000000418	Telephone	13/06/2023	13/06/2023	0	100.0000	100.0000	2023-06
Tiv Aun		34100000164112	FTTH	09/06/2023	08/11/2023	6	90.0000	90.0000	2023-06
Unakrt /leng Samnang		23010000163586	IP-Phone	01/06/2023	01/06/2023	0	100.0000	100.0000	2023-06
Duan Ming Ming		44100000164099	IP-Leased	01/06/2023	31/05/2024	12	3000.0000	3000.0000	2023-06
Nou Chanpilor		23010000164104	FTTH	01/06/2023	01/05/2024	12	300.0000	300.0000	2023-06
Cheab Sokngim		23010000164102	FTTH	01/06/2023	01/11/2023	6	90.0000	90.0000	2023-06
Ung Vearicheath		23010000164100	FTTH	01/06/2023	01/11/2023	6	90.0000	90.0000	2023-06

៥. ផ្នែកគ្រប់គ្រងបណ្តឹងអតិថិជន Complaint

និយមន័យ ៖ Complaint ជាផ្នែកគ្រប់គ្រងបណ្តឹង និងទទួលបណ្តឹងពីអតិថិជន។

❖ របៀបបង្កើត Complaint

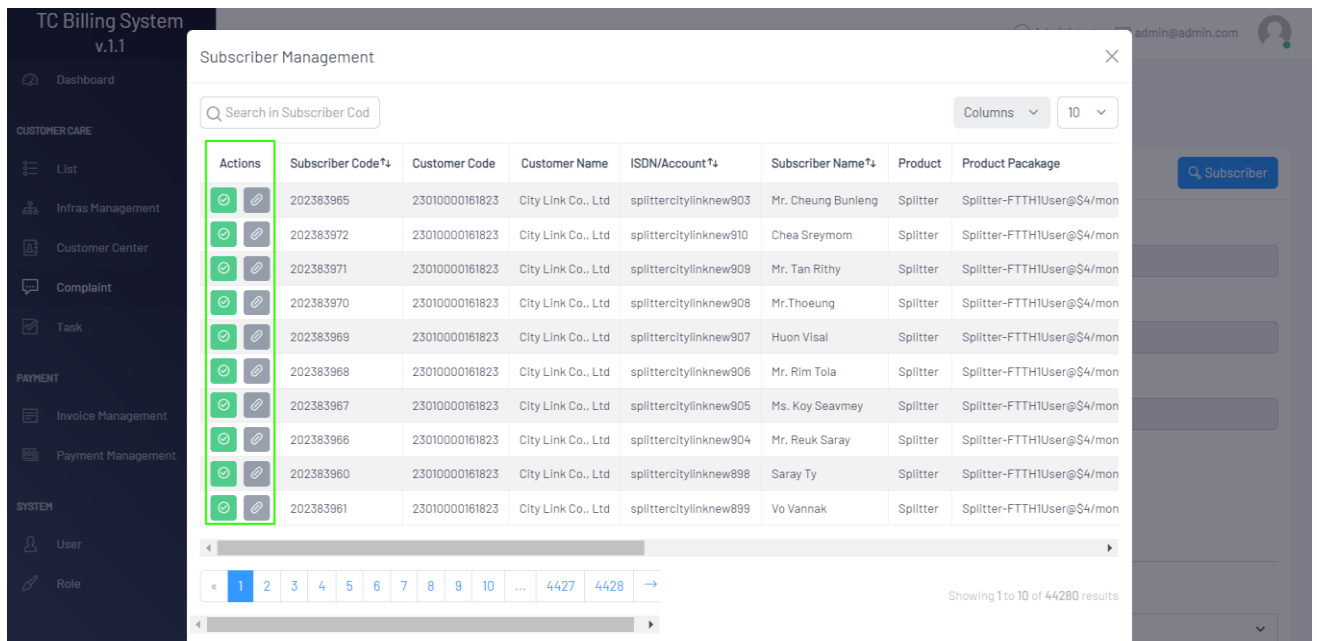
➤ សូមចុច Button Create

Complaint Management

Search in Requirement: Columns 25

Actions	Requirement Code	Priority	Remind	Customer Name	Customer Code	ISDN/Account	Contact Tel	Lim
	00000692	Normal	0	Keo Savay	23010000106471	23722403@camnet.com.kh	099333708	19/C
	00000691	Normal	0	SUN WAY HOTEL PHNOM PENH Ltd	23020000036488	23430360	016800595	19/C
	00000690	Normal	0	SUN WAY HOTEL PHNOM PENH LTD	23020000002351	23430349	016800595	19/C
	00000689	Normal	0	SUN WAY HOTEL PHNOM PENH LTD	23020000002351	23430344	016800595	19/C
	00000688	Normal	0	SUN WAY HOTEL PHNOM PENH LTD	23020000002351	23430343	016800595	19/C
	00000687	Normal	0	SUN WAY HOTEL PHNOM PENH LTD	23020000002351	23430340	016800595	19/C
	00000686	Normal	0	Tan Brothers Auto Co.,Ltd	23020000030315	23884026	015278849	18/C
	00000685	Normal	0	Hong Yi Travel Service Co., Ltd	23010000151996	23215918	0962762133	17/C
	00000684	Normal	0	Hong Yi Travel Service Co., Ltd	23010000151996	23215913	0962762133	17/C
	00000683	Normal	0	Hong Yi Travel Service Co., Ltd	23010000151996	23215905	0962762133	17/C

- បន្ទាប់មកវានឹងលោតផ្ទាំងមួយឈ្មោះ Subscriber Management បន្ទាប់មកយើងធ្វើការជ្រើសរើស



- រួចបំពេញព័ត៌មានសំខាន់ៗដូចជា Received Type, Received Source, Complaint Group, Complaint Type, Limited Date, Stage, Priority, Complaint Content, PreResult, Contact Tel, Process Request, Status, Satisfied Level បន្ទាប់ពីបំពេញរួចសូមចុច Button save

- ❖ របៀប Edit Complaint
 - មើលទៅត្រង់ Action រួចជ្រើសយក Icon រូបប៊ិកនៅពេលដែលយើងកែប្រែព័ត៌មាន រួចរាល់ សូមចុច Button Save
- ❖ Remind Complaint

- សម្រាប់រំលឹកចំណាំបញ្ហាផ្សេងៗ

TC Billing System v.1.1

Administrator admin@admin.com

Complaint

Dashboard / Complaint

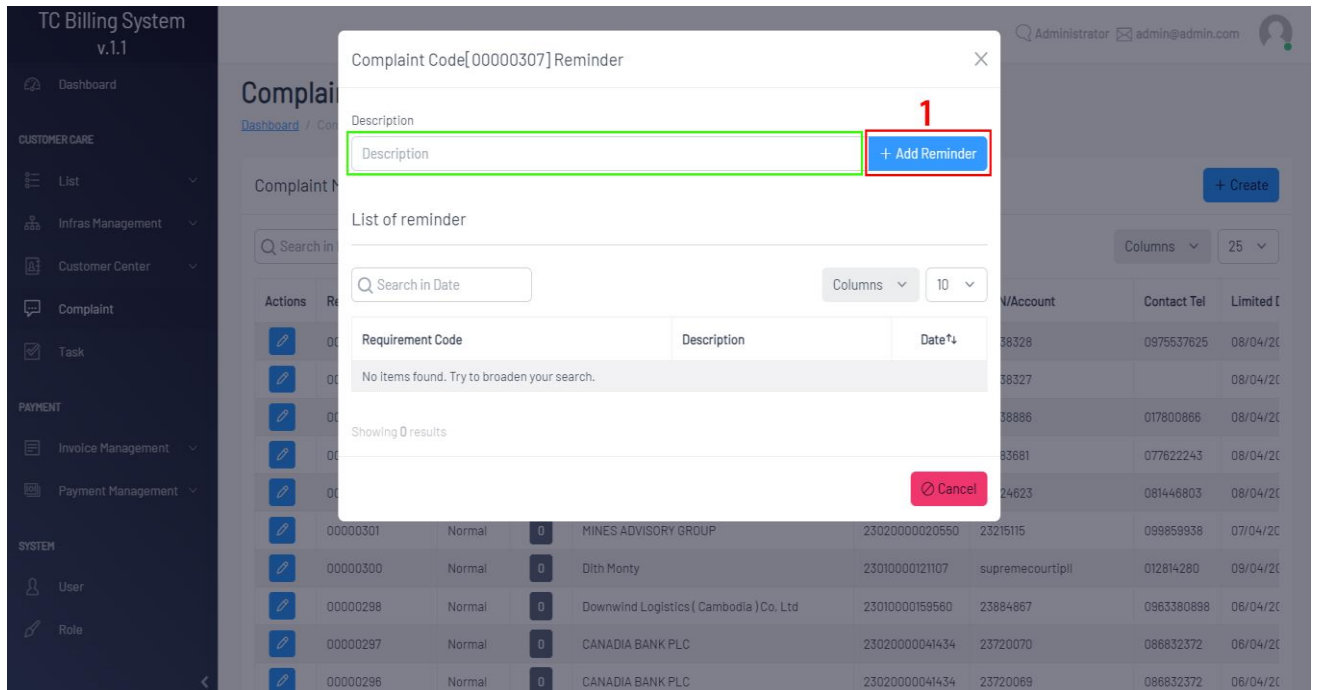
Complaint Management [+ Create](#)

Search in Requirement C

Columns 25

Actions	Requirement Code	Priority↑↓	Remind	Customer Name	Customer Code	ISDN/Account
	00000692	Normal	0	Keo Savay	23010000106471	23722403@camnet.con
	00000691	Normal	0	SUN WAY HOTEL PHNOM PENH Ltd	23020000036488	23430360
	00000690	Normal	0	SUN WAY HOTEL PHNOM PENH LTD	23020000002351	23430349
	00000689	Normal	0	SUN WAY HOTEL PHNOM PENH LTD	23020000002351	23430344
	00000688	Normal	0	SUN WAY HOTEL PHNOM PENH LTD	23020000002351	23430343
	00000687	Normal	0	SUN WAY HOTEL PHNOM PENH LTD	23020000002351	23430340

- បំពេញព័ត៌មានសំខាន់ៗក្នុង Description រួចចុច Add Reminder

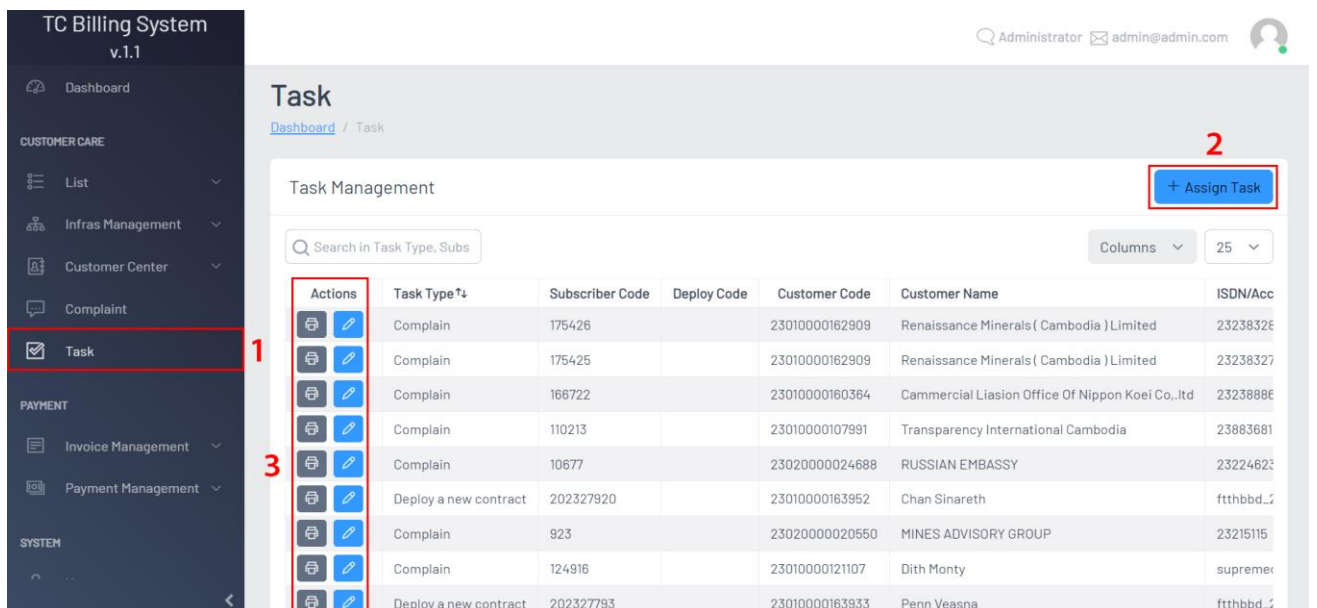


៦. ផ្នែកគ្រង់គ្រងការងារជាង Task

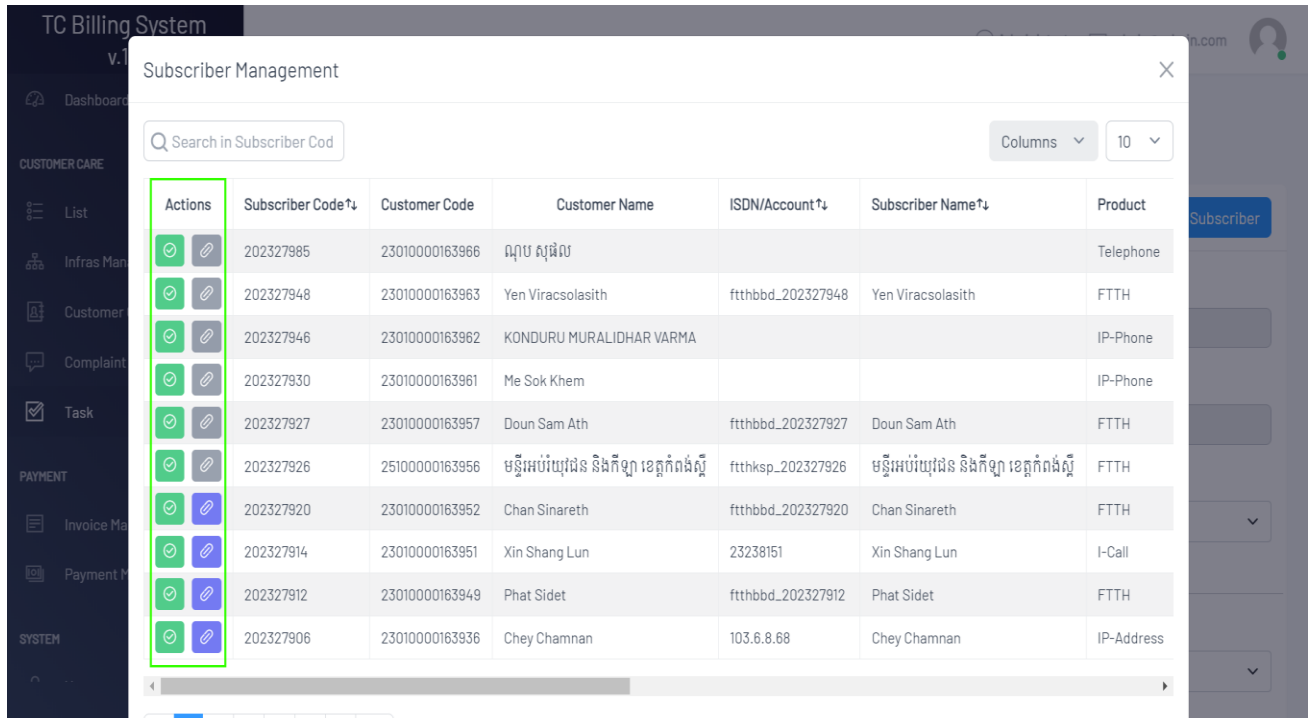
និយមន័យ ៖ Task ជាកន្លែងគ្រប់គ្រងការងាររបស់ជាង នឹងត្រួតពិនិត្យការងាររបស់ជាង។

❖ របៀបបង្កើត Task

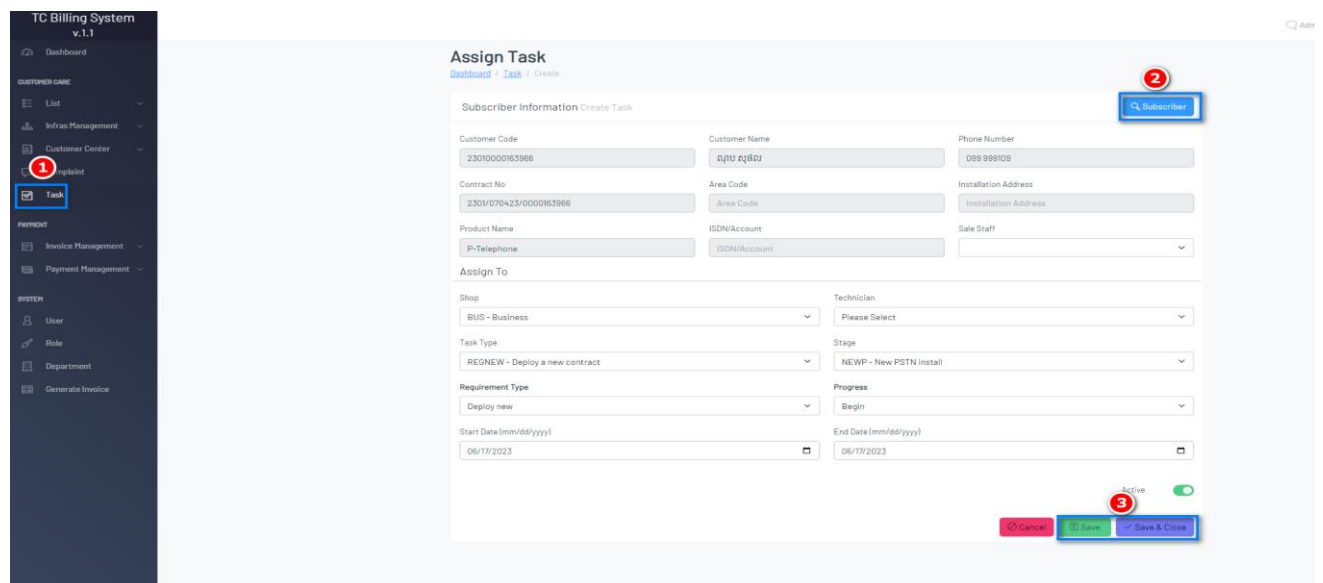
- សូមចុច Task រួចចុច Button Assign Task



- បន្ទាប់មកវានឹងលោតផ្ទាំងមួយឈ្មោះ Information Management
បន្ទាប់មកយើងធ្វើការជ្រើសរើស



- រួចបំពេញព័ត៌មានសំខាន់ៗដូចជា Shop, Technician, Task Type, Stage, Requirement Type, Progress, Start Date, End Date បន្ទាប់ពីបំពេញរួចសូមចុច Button Save



❖ របៀប Edit Task

- មើលទៅត្រង់ Action ឬចង្រើសយក icon រូបប៊ិកនៅពេលដែលយើងកែប្រែព័ត៌មាន ឬចាស់ សូមចុច Button Save

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Administrator | admin@admin.com

Edit Task

Task Management Edit

Shop: 2301 - Head Office Shop | Technician: Please Select

Task Type: COMPLAINT - Complain | Stage:

Start Date (mm/dd/yyyy): 04/05/2023 | End Date (mm/dd/yyyy):

Customer Information

Customer Code: 23010000162909 | Customer Name: Renaissance Minerals (Cambodia) Limited | Phone Number: 07222898

Contract No: 2301/26082022/0000162909 | Area Code: | Installation Address:

Product Name: | ISDN/Account: 23238328

Task: Telephone | Requirement Type: Repair

Progress: Begin | Evaluate: Please Select

Reason of Progress: Reason of Progress

Active: ☒

❖ របៀប Print Task

- មើលទៅត្រង់ Action ឬចង្រើសយក icon Print ឬចុច Print

Preview Work Order

Work Order Form

Output date 16/06/2023				Request Date				25/08/2022						
Contract No		2301/26082022/0000162909		Kind Of Order		New Connection		Kind Of User		BUS - Business Customer				
Referenced Order				Contract Tel.No		-		Number Of Line		1.Line				
New Column				Old Column										
Telephone Set		1. TC:1		2. Own:0		Telephone Set		1.TC:		2. Own:				
Full Name		Renaissance Minerals (Cambodia) Limited				Full Name								
Registered Address		#31 St.71 sk. Boeung KengKang 1 kh. Boeung KengKang ct. Phnom Penh				Registered Address								
Place Of Install		#31 St.71 sk. Boeung KengKang 1 kh. Boeung KengKang ct. Phnom Penh				Place Of Install								
Billing Address		#31 St.71 sk. Boeung KengKang 1 kh. Boeung KengKang ct. Phnom Penh				Billing Address								
Installation Date		2022-08-25 17:00:00		Notes:										
Line References														
Telephone/User	Cabinet/Password	IDF		MDF		Primary		Secondary		DP		Switch		Types Of Service
		Block	Line	Block	Line	Block	Line	Block	Line	Block	Line	Module	Port	
23238328		-	-	-	-	-	-	-	-	-	-	-	-	Telephone
Required Main Materials														
Items		Quantity		Notes:										
Request No		Date Request		Requested Person		M of Procure		Date of Procure		Received Person				

៧. ផ្នែកគ្រប់គ្រងវិក្កយបត្រ Invoice Management (Listing Invoice, Once Time Invoices, Called Uncharge, Call Charge Detail, Customer No Bill, Remind Bill, Send Form, Send Invoices)

៧.១ Listing Invoice

និយមន័យ ៖ Invoice Management ប្រើសម្រាប់គ្រប់គ្រង Invoice និង Print Invoice

- ❖ របៀបបោះពុម្ពវិក្កយបត្រ (Print Invoice)
 - សូមចុច Invoice Management ជ្រើសយក Listing Invoice សូមជ្រើសរើស Current Year និង Current Month បន្ទាប់មកចុច Search

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Administrator admin@admin.com

Invoice Management

Dashboard / Invoice Management

Invoice Management

Current Year: 2023 Current Month: June

Search

List Of Invoice [06/2023]

Applied Filters: Invoice Type: Select All Clear

Search In Province, Item I Filters 1 Bulk Actions Columns 25

Print Summary Print Detail Province* Item No* Month Date Invoice No* Customer Code* Customer Name* Tel/Fax ISDN/Account* Tin Debit Br

No items found. Try to broaden your search.

Showing 0 results

- ❖ របៀប Print Invoice ម្តងមួយ៖
 - សូមចុចរូបម៉ាស៊ីន Print រួចចុច Print ពណ៌ប្រផេះដើម្បី Print Summary
 - សូមចុច រូបម៉ាស៊ីន Print រួចចុច Print ពណ៌ខៀវដើម្បី Print Detail

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Administrator admin@admin.com

Invoice Management

Dashboard / Invoice Management

Invoice Management

Current Year: 2023 Current Month: March

Search

List Of Invoice [03/2023]

Applied Filters: Invoice Type: Select All Clear

Search In Province, Item N Filters 1 Bulk Actions Columns 25

	Print Summary	Print Detail	Province*	Item No*	Month Date	Invoice No*	Customer Code*	Customer Name*	Tel/Fax	ISDN/Account
☐			18	1	01/03/2023	3032300001	23010000100024	Yuanta Securities (Cambodia) Plc	011443788	23860806
☐			18	2	01/03/2023	3032300002	23020000017697	EXPEDITORS CAMBODIA		23231148
☐			18	3	01/03/2023	3032300003	23010000100027	Yuanta Securities (Cambodia) Plc	011443788	23860803
☐			18	4	01/03/2023	3032300004	23020000017698	MEGA LIFESCIENCES PTY LTD		23727325
☐			18	5	01/03/2023	3032300005	23020000017699	MINISTRY OF COMMERCE		23866174
☐			18	6	01/03/2023	3032300006	23020000017711	LE PRESIDENT HOTEL		23881823

❖ របៀប Print Invoice ក្នុងចំនួនច្រើន៖

- សូមចុចជិត រួចចុច Bulk Action ជ្រើសយក Print Summary ដើម្បី Print Summary
- សូមចុចជិត រួចចុច Bulk Action ជ្រើសយក Print Detail ដើម្បី Print Detail

❖ របៀប Export Report ៖

- សូមចុចជិត រួចចុច Bulk Action ជ្រើសយក Export Revenue Summary By Customer ដើម្បី Export Revenue Summary By Customer
- សូមចុចជិត រួចចុច Bulk Action ជ្រើសយក Export Revenue Summary By Product ដើម្បី Export Revenue Summary By Product
- សូមចុចជិត រួចចុច Bulk Action ជ្រើសយក Export Revenue Internet ដើម្បី Export Revenue Internet
- សូមចុចជិត រួចចុច Bulk Action ជ្រើសយក Export Revenue Telephone ដើម្បី Export Revenue Telephone
- សូមចុចជិត រួចចុច Bulk Action ជ្រើសយក Export Customer File Upload ABA ដើម្បី Export Customer File Upload ABA
- សូមចុចជិត រួចចុច Bulk Action ជ្រើសយក Export Customer File Upload ACLEDA ដើម្បី Export Customer File Upload ACLEDA

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Administrator admin@admin.com

Invoice Management

Dashboard / Invoice Management

Invoice Management

Current Year: 2023 Current Month: January

Search

List Of Invoice [01/2023]

Applied Filters: Invoice Type: Select All Clear

Search in Province, Item No Filters 1

Bulk Actions Columns 25

	Print Summary	Print Detail	Province	Item No	Month Date	Invoice No	Customer Code	Customer Name
You are currently selecting all 11,086 rows. Deselect All								
☒			01	1	01/01/2023	92301540100001	54000000129539	Or U Dom
☒			01	2	01/01/2023	92301540100002	54000000134680	Thieng Char
☒			01	3	01/01/2023	92301540100003	54000000136186	Ieng Sithan
☒			01	4	01/01/2023	92301540100004	54010000098588	Internation
☒			01	5	01/01/2023	92301540100005	54010000099239	Hoeun Kims
☒			01	6	01/01/2023	92301540100006	54010000100203	Yok Chhivly

Print Summary

Print Detail

Export Revenue Summary By Customer

Export Revenue Summary By Product

Export Revenue Internet

Export Revenue Telephone

Export Consumer File Upload ABA

Export Consumer File Upload ACL FDA

❖ Filters ប្រើសម្រាប់កំណត់ Province, Invoice Type, From Item No, To Item No មុនពេល Export Report

TC Billing System v.1.1

Administrator admin@admin.com

Invoice Management

Dashboard / Invoice Management

Invoice Management

Current Year: 2023 Current Month: March

Search

List Of Invoice [03/2023]

Applied Filters: Invoice Type: Select All Clear

Search in Province, Item No Filters 1

Bulk Actions Columns 25

	Print Summary	Print	Province	Month Date	Invoice No	Customer Code	Customer Name	Tel/Fax	ISDN/Account
☐			Select All	01/03/2023	3032300001	23010000010024	Yuanta Securities (Cambodia) Plc	01144.3788	23860806
☐			Invoice Type	01/03/2023	3032300002	23020000017697	EXPEDITORS CAMBODIA		23231148
☐			Select All	01/03/2023	3032300003	23010000010027	Yuanta Securities (Cambodia) Plc	01144.3788	23860803
☐			From Item No	01/03/2023	3032300004	23020000017698	MEGA LIFESCIENCES PTY LTD		23727325
☐			From Item No	01/03/2023	3032300005	23020000017699	MINISTRY OF COMMERCE		23866174
☐			To Item No	01/03/2023	3032300006	23020000017711	LE PRESIDENT HOTEL		23861823
☐			To Item No	01/03/2023	3032300007	23010000010041	Yuanta Securities (Cambodia) Plc	01144.3788	23860809
☐			To Item No	01/03/2023	3032300008	23020000017714	MINISTRY OF ENVIRONMENT		23235016
☐			Clear	01/03/2023	3032300009	23020000017716	CABINET OF SECOND PRIME M		23210282
☐			Submit	01/03/2023	3032300010	23020000017717	Heinrich Boell Foundation Cambodia		23210535

៧.២ Once Time Invoice

និយមន័យ ៖ Once Time Invoice ជាកន្លែងគ្រប់គ្រងនិងបង្កើត វិក្កយបត្រជូនអតិថិជនតែម្តង។

❖ របៀប Create Once time invoice

➢ សូមចុច Customer Center ជ្រើសយក Once Time Invoice រួចចុច Button Create

TC Billing System v.1.1

Administrator admin@admin.com

Once Time Invoice

Dashboard / Once Time Invoice

Invoice Management

+ Create

Search in Invoice Code, C

Columns 25

Actions	Invoice Code*	Customer Name*	Customer Code*	Customer Phone*	Company Name*	Sub Total*	Amount Tax*	Total Amount*	From Date*
	T140620232	Suon Chan Nee	23010000164057	092899899	Samaky Tower	3.0000	0.3000	3.3000	01/06/2023

Showing 1 results

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➢ បន្ទាប់មកវានឹងលោតផ្តាំងមួយឈ្មោះ Information Management
បន្ទាប់មកយើងធ្វើការជ្រើសរើស

TC Billing System v.1.1

Administrator admin@admin.com

Information Management

Search in Code, Company

Columns 10

Actions	Code*	Company Name*	Name*	Contact Phone*	Contract No*	Contract Date*	Tax Ni
	COM0000164059		Testing	0888177674	COM/130623/0000164059	13/06/2023	
	COM0000164058		Testing	0888177674	COM/130623/0000164058	13/06/2023	
	23010000164057	Samaky Tower	Suon Chan Nee	092899899	2301/160523/0000164057	16/05/2023	
	52100000164056	មន្ទីរមេធាវីសាលាដំណោះស្រាយ	គង់ ចៀត្រា	086411744	5210/160523/0000164056	16/05/2023	
	34100000164055	អាហារ សម្រន់ សាសាវីន	Ma Zhaoqin	081788195	3410/160523/0000164055	16/05/2023	
	23010000164054		Proeung Sopannha	099999589	2301/150523/0000164054	15/05/2023	
	23010000164053		Sroy Limong	011345620	2301/150523/0000164053	15/05/2023	
	23010000164052	Sky Angkor Airlines Co., Ltd.	Li Bo	0963775007	2301/120523/0000164052	12/05/2023	K003-
	52100000164051	មន្ទីរសុខាភិបាលខេត្តពោធិ៍សាត់	ខេង ជ័យឧត្តម	070809399	5210/120523/0000164051	12/05/2023	
	52100000164050	មន្ទីរសុខាភិបាលខេត្តពោធិ៍សាត់	ខេង ជ័យឧត្តម	070809399	5210/120523/0000164050	12/05/2023	

Showing 1 to 10 of 34208 results

- រួចបំពេញព័ត៌មានសំខាន់ៗដូចជា Tax Number, From Date, To Date, Product, Action, Fee, Remark រួចចុច Button Add បន្ទាប់ពីបំពេញរួចសូមចុច Button Save

❖ របៀប Edit Once time invoice

- មើលទៅត្រង់ Action រួចជ្រើសយក icon រូបប៊ិកនៅពេលដែលយើងកែប្រែព័ត៌មាន រួចរាល់ សូមចុច Button Save

- [illegible]

និយមន័យ ៖ ប្រើសម្រាប់ ពិនិត្យមើល រាល់ការ Call ដែលមិនត្រូវបាន Charge

- TC Billing System
v.1.1

Dashboard

CUSTOMER CARE

List

Infras Management

Customer Center

Complaint

Task

PAYMENT

Invoice Management

Listing Invoices

Once Time Invoice

Called Uncharge

Call Charge Detail

Customer No Bill

Administrator admin@admin.com

Called Uncharge

Called Uncharge Management

Current Year
2023

Current Month
November

Search

List Of Subscriber No Profile [11/2023]

Search in s_ymmm, a_subj

Bulk Actions

Columns

25

	s_ymmm↑↓	a_sub↑↓	b_name↑↓	c_type↑↓	calls↑↓	mins↑↓	charges↑↓	created_at↑↓
No items found. Try to broaden your search.								

Showing 0 results

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Last updated:27-02-2023

❖ របៀប Export Report ៖

- សូមចុចធីក រួចចុច Bulk Action ជ្រើសយក Export Subscriber No Profile ដើម្បី Export Subscriber No Profile

TC Billing System v.1.1

Administrator admin@admin.com

Called Uncharge

Called Uncharge Management

Current Year: 2023 Current Month: February

List Of Subscriber No Profile [02/2023, Total Distinct : 215]

Search in s_yymm, a_sub, b_name, c_type, calls, mins, one

Bulk Actions Columns 25

Export Subscriber No Profile

You are currently selecting all 458 rows. Deselect All

s_yymm	a_sub	b_name	c_type	calls	mins	one	time
202302	Total			247,944	355,510.25	19654,4600	2023-03-02 00:00:00
202302	74773215	CAMGSM-M	MOB	1	0.25	0.0200	2023-03-02 00:00:00
202302	74211555	CAMGSM-M	MOB	1	1.50	0.0900	2023-03-02 00:00:00
202302	74210428	SMART-M	MOB	4	11.00	0.6700	2023-03-02 00:00:00
202302	74210428	CAMGSM-M	MOB	5	9.25	0.5700	2023-03-02 00:00:00
202302	74210077	TC-N	LON	1	1.50	0.0600	2023-03-02 00:00:00

៧.៤ Call Charge Detail

និយមន័យ ៖ ប្រើសម្រាប់ ពិនិត្យលំអិត រាល់ការ Call ដែលត្រូវបាន Charge

❖ របៀបប្រើប្រាស់ Called Charge Detail

- សូមចុច Invoice Management ជ្រើសយក Call Charge Detail សូមជ្រើសរើស Current Year និង current Month រួចចុច Search

TC Billing System v.1.1

Administrator admin@admin.com

Call Charge Detail

Call Charge Detail Management

Current Year: 2023 Current Month: November

List Of Call Detail Charge

Search in a_sub, b_sub, b_ s_ddmm s_time m_mmss b_name m_dura c_rate c_type c_charges

Bulk Actions Columns 25

s_yymm	a_sub	b_sub	s_ddmm	s_time	m_mmss	b_name	m_dura	c_rate	c_type	c_charges
202302	74773215	77229042	24/02	23:08:52	00:15	CAMGSM-M	0.25	0.06	MOB	0.0200
202302	74212277	312183845	24/02	10:01:28	02:45	METPHONE-M	2.75	0.06	MOB	0.1700
202302	74212277	99910940	13/02	09:47:55	01:30	CAMGSM-M	1.50	0.06	MOB	0.0900
202302	74212277	12598992	08/02	10:21:08	01:15	CAMGSM-M	1.25	0.06	MOB	0.0800
202302	74212277	12598992	08/02	08:30:38	00:15	CAMGSM-M	0.25	0.06	MOB	0.0200
202302	74212277	99910940	01/02	15:10:30	01:45	CAMGSM-M	1.75	0.06	MOB	0.1100

❖ របៀប Export Report ៖

- សូមចុចពិនិត្យរួចចុច Bulk Action ជ្រើសយក Export List Of Call Detail Charge ដើម្បី Export List Of Call Detail Charge
- សូមចុចពិនិត្យរួចចុច Bulk Action ជ្រើសយក Export Customer Of Call Detail Charge ដើម្បី Export Customer Of Call Detail Charge

TC Billing System v.1.1

Dashboard

CUSTOMER CARE

- List
- Infras Management
- Customer Center
- Complaint
- Task

PAYMENT

- Invoice Management
- Listing Invoices
- Once Time Invoice
- Called Uncharge
- Call Charge Detail
- Customer No Bill

Call Charge Detail

Call Charge Detail Management

Current Year: 2023, Current Month: November

Search

List Of Call Detail Charge

Search in a_sub, b_sub, b... Filters

Bulk Actions Columns 25

Export List Of Call Detail Charge

Export Customer Call Detail Charge

You have selected 2 rows, do you want to select all 247,944? Select All Deselect All

s_yymm	a_sub	b_sub	s_ddmm	s_time	m_mmss	b_name	m_dura	c_rate	c_type	c_charges
202302	74773215	77229042	24/02	23:08:52	00:15	CAMGSM-M	0.25	0.06	MOB	0.0200
202302	74212277	312183845	24/02	10:01:28	02:45	METPHONE-M	2.75	0.06	MOB	0.1700
202302	74212277	99910940	13/02	09:47:55	01:30	CAMGSM-M	1.50	0.06	MOB	0.0900
202302	74212277	12598992	08/02	10:21:08	01:15	CAMGSM-M	1.25	0.06	MOB	0.0800
202302	74212277	12598992	08/02	08:30:38	00:15	CAMGSM-M	0.25	0.06	MOB	0.0200

❖ Filters ប្រើសម្រាប់កំណត់ការ Call លើស 100\$ និង Call តិចជាង 100\$

TC Billing System v.1.1

Dashboard

CUSTOMER CARE

- List
- Infras Management
- Customer Center
- Complaint
- Task

PAYMENT

- Invoice Management
- Listing Invoices
- Once Time Invoice
- Called Uncharge
- Call Charge Detail
- Customer No Bill

Call Charge Detail

Call Charge Detail Management

Current Year: 2023, Current Month: November

Search

List Of Call Detail Charge

Search in a_sub, b_sub, b... Filters

Bulk Actions Columns 25

Call Charge Total

Select All

Select All

Less 100

More Than 100

s_yymm	a_sub	b_sub	s_ddmm	s_time	m_mmss	b_name	m_dura	c_rate	c_type	c_charges
202302	74773215	77229042	24/02	23:08:52	00:15	CAMGSM-M	0.25	0.06	MOB	0.0200
202302	74212277	312183845	24/02	10:01:28	02:45	METPHONE-M	2.75	0.06	MOB	0.1700
202302	74212277	99910940	13/02	09:47:55	01:30	CAMGSM-M	1.50	0.06	MOB	0.0900
202302	74212277	12598992	08/02	10:21:08	01:15	CAMGSM-M	1.25	0.06	MOB	0.0800
202302	74212277	12598992	08/02	08:30:38	00:15	CAMGSM-M	0.25	0.06	MOB	0.0200
202302	74212277	99910940	01/02	15:10:30	01:45	CAMGSM-M	1.75	0.06	MOB	0.1100

៧.៥ Remind Bill

និយមន័យ ៖ Remind Bill គេប្រើសម្រាប់ ពិនិត្យមើលវិក្កយបត្រដែលពុំទាន់បានបង់ប្រាក់

- ❖ របៀបប្រើប្រាស់ Remind Bill
 - សូមចុច Invoice Management ជ្រើសយក Remind Bill សូមជ្រើសរើស From Date និង To Date នឹង Customer Code រួចចុច Search

- របៀប Print Remind Bill បន្ទាប់ពីចុច Search សូមចុច Print ដើម្បី Print

MM/YYYY	Usage Amount	Remain Amount	MM/YYYY	Usage Amount	Remain Amount
09/2023	11.00	11.00	08/2023	11.00	11.00
Grand Total				22.00	22.00

៧.៦ Send Invoices

និយមន័យ ៖ ប្រើសម្រាប់ ផ្ញើ Invoice ទៅអតិថិជនតាម Telegram

- ❖ របៀបប្រើប្រាស់ Send Invoices
 - សូមចុច Invoice Management ជ្រើសយក Send Invoices សូមជ្រើសរើស Current Year និង Current Month រួចចុច Search

Send Invoice Management

Send Invoice Management

Current Year: 2023 (3) Current Month: November (4) Search (5)

List Of Invoice [11/2023]

Applied Filters: Invoice Type: Select All Clear

Search in Province, Item N: [] Filters: 1

☐	Send	Province*	Item No*	Month Date	Invoice No*	Customer Code*	Customer Name*	Tel/Fax	ISDN/Account*	Tin	Debit Brought F
☐	☒	18	13	01/11/2023	3112300013	23010000127627	Ministry Of Women's Affairs	016888984	23882012		\$205.71
☐	☒	18	14	01/11/2023	3112300014	23010000149354	Naga World (2)	016726999	23235132	NO	\$147.94

Showing 2 results

- ❖ របៀប Send Invoices
 - ចុច Button Send ព័ណ៌ខៀវ ឬ ចុចធីករចុច Bulk Action រួចចុច Send Telegram

Send Invoice Management

Send Invoice Management

Current Year: 2023 Current Month: November Search

List Of Invoice [11/2023]

Search in Province, Item N: [] Filters: []

☒	Send	Province*	Item No*	Month Date	Invoice No*	Customer Code*	Customer Name*	Tel/Fax	ISDN/Account*	Tin	Debit Brought F
☒	☒	18	13	01/11/2023	3112300013	23010000127627	Ministry Of Women's Affairs	016888984	23882012		\$205.71
☒	☒	18	14	01/11/2023	3112300014	23010000149354	Naga World (2)	016726999	23235132	NO	\$147.94

You are currently selecting all 2 rows. Deselect All

Bulk Actions: Send Telegram (1)

Showing 2 results

៨. ផ្នែកគ្រប់គ្រងចំណូលនិង បំណុល Payment Management (Once Time charge, Customer debt, Receive Payment, Payment Receipt, Payment History, Remind Bill)

៨.១ Once Time charge

និយមន័យ ៖ ប្រើសម្រាប់គ្រប់គ្រង និង ទូទាត់ការបង់ប្រាក់ពីអតិថិជន

- ចូលត្រង់កន្លែង Payment Management បន្ទាប់មកចុច លើ Once Time charge

TC Billing System v.1.1

Administrator admin@admin.com

Once Time Charge

Dashboard / Once Time Charge

Once Time Charge Management

Search in Customer Code Columns 25

Actions	Receipt No	Receipt Code	Customer Code	Company Name
1 2 3	202304214410_991	4410_991	44100000163964	មន្ទីរព្រៃសណីយ៍ និងទូរគមនាគមន៍ខេត្ត ស្វាយរៀង
	202304204410_990	4410_990	44100000163964	មន្ទីរព្រៃសណីយ៍ និងទូរគមនាគមន៍ខេត្ត ស្វាយរៀង
	202304214410_973	4410_973	44100000163964	មន្ទីរព្រៃសណីយ៍ និងទូរគមនាគមន៍ខេត្ត ស្វាយរៀង
	202304212301_972	2301_972	23010000163963	
	-	2301_903	23010000163938	Cam GSM Co., Ltd
	-	2301_863	23010000163962	CAMBER PHARMACEUTICALS COMPANY LIMITED
	202304052301_810	2301_810	23010000163961	LAN SI YUAN INTERNATIONAL PROPERTY MANAGEMENT CO., L

- ប្រសិនបើអ្នកចង់ពិនិត្យម្តងទៀត អ្នកគ្រាន់តែចុចទៅលើ Button ដែលមានរូបសញ្ញាត្រេប៊ី ពណ៌ខៀវបន្ទាប់មកវានឹងចេញរូបដូចខាងក្រោម

TC Billing System v.1.1

Dashboard

CUSTOMER CARE

List

Infras Management

Customer Center

Complaint

Task

PAYMENT

Invoice Management

Payment Management

Once Time Charge

Customer Debt

Receive Payment

Payment Receipt

Payment History

Once Time Charge Summary

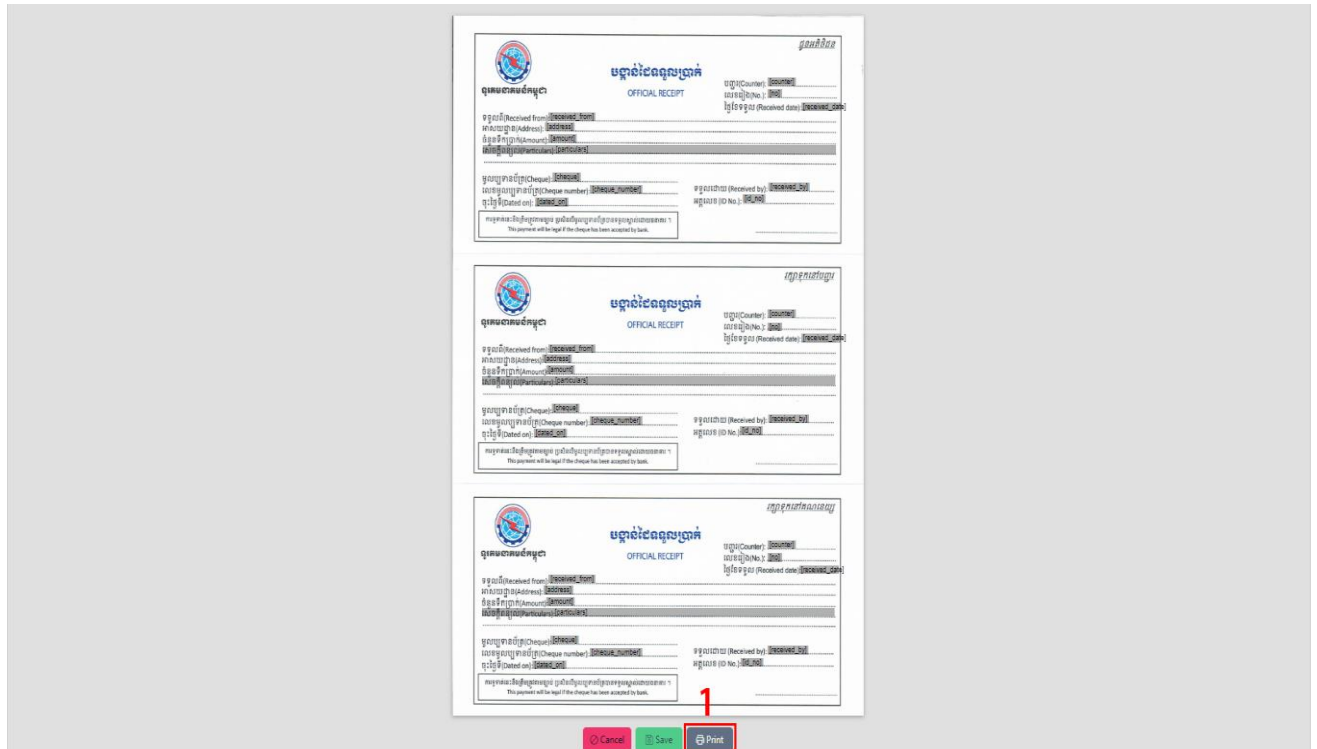
ឈ្មោះក្រុមហ៊ុន/អតិថិជន: មន្ទីរព្រៃសណីយ៍ និងទូរគមនាគមន៍ខេត្ត ស្វាយរៀង

លេខទូរស័ព្ទ/Telephone: 010434409

Product	Action	Remark	Fee (\$)
ADSL	New Install		15.0000
ADSL	Prepayment(01/04/2023 - 30/04/2023)		90.0000
ADSL	Discount		15.0000
Subtotal			\$90.00
VAT(10%)			\$9.00
Total			\$99.00

Cancel

- ប្រសិនបើអ្នកចង់ Print អ្នកគ្រាន់ចុចទៅលើ Button រូបម៉ាស៊ីន Print រួចចុច Print



- ប្រសិនបើអ្នកត្រូវ Approve អ្នកត្រូវចុចនៅត្រង់ បន្ទាត់ដែលមានពាក្យ Approve បន្ទាប់មកយកកន្លែងសញ្ញាខ្មែងពណ៌លឿងវានិងលោតផ្ទាំងមួយមក

TC Billing System v.1.1

- Dashboard
- CUSTOMER CARE**
 - List
 - Infras Management
 - Customer Center
 - Complaint
 - Task
- PAYMENT**
 - Invoice Management
 - Payment Management
 - Once Time Charge**
 - Customer Debt

Administrator admin@admin.com

Once Time Charge

[Dashboard](#) / [Once Time Charge](#)

Once Time Charge Management

Columns 25

	Register Date*	Approved	Approved Date	Service Fee	Service Fee
	21/04/2023 20:02:02	✔	21/04/2023 20:02:25	\$99.00	NINETY NINE USdollars
	20/04/2023 18:37:09	✔	20/04/2023 19:03:20	\$82.50	EIGHTY TWO USdollars and FIFTY cents
	06/04/2023 13:27:00	✔	21/04/2023 20:06:24	\$0.00	
	05/04/2023 17:20:54	✔	21/04/2023 20:07:57	\$198.00	ONE HUNDRED NINETY EIGHT USdollars
	05/04/2023 16:00:00	🛑	-	\$10,101.03	TEN THOUSAND ONE HUNDRED ONE USdollars and THREE cents
VARMA	05/04/2023 15:21:21	🛑	-	\$71.50	SEVENTY ONE USdollars and FIFTY cents
	05/04/2023 10:01:04	✔	05/04/2023 10:04:26	\$16.50	SIXTEEN USdollars and FIFTY cents
	05/04/2023 09:12:03	🛑	-	\$99.00	NINETY NINE USdollars

- ❖ រួចហើយអ្នកត្រូវ select Payment ក្នុងនោះមាន (Payment By cheque ,Payment in shop and Payment By Bank)
- ❖ Payment by cheque
 - ប្រសិនបើ customer ជ្រើសរើស Payment By cheque នោះវានឹងលោតផ្ទាំងខាងក្រោមមកអោយយើងបំពេញបន្តមានដូចខាងក្រោម បន្ទាប់មកចុច Button Save

The screenshot shows the 'Approved Note' form in the TC Billing System. The 'Payment Method' dropdown is set to '05 - Payment By Cheque'. The form includes fields for Service Fee (99.0000), Service Fee Text (NINETY NINE USdollars), Description, Cheque Bank Name (Please Select), Cheque Number, and Cheque Dated On (mm/dd/yyyy). The 'Save' button is highlighted with a red box and a red number '1'.

- ❖ Payment By Bank
 - ប្រសិនបើ customer ជ្រើសរើស Payment By Bank នោះវានឹងលោតផ្ទាំងខាងក្រោមមកអោយយើងបំពេញបន្តមានដូចខាងក្រោម បន្ទាប់មកចុច Button Save

The screenshot shows the 'Approved Note' form in the TC Billing System. The 'Payment Method' dropdown is set to '02 - Payment By Bank'. The form includes fields for Service Fee (99.0000), Service Fee Text (NINETY NINE USdollars), Description, Bank Name (Please Select), Bank Dated On (mm/dd/yyyy), Account Name, and Account Number. The 'Save' button is highlighted with a red box and a red number '1'.

❖ Payment By Bank

- ចំណែកឯ Payment in Shop មិនមានអ្វីត្រូវបំពេញបន្តទេអ្នកគ្រាន់តែចុច Button Save ជាការស្រេច។

៨.២ Customer debt

និយមន័យ ៖ ប្រើសម្រាប់គ្រប់គ្រងបំណុល និងរបាយការណ៍បំណុល

- ដើម្បីចូលសូមចុច Payment Management ជ្រើសយក Customer Debt

- ជ្រើសរើសការបញ្ចូលដោយ ISDN/Account ឬ Customer Code ឬ Shop Code និង Customer Sub Group ជ្រើសរើសឆ្នាំ(Debt By Year) រួចចុច Search ដើម្បីស្វែងរក

❖ របៀបទាញយករបាយការណ៍៖

- សូមចុចជីក្បូចចុច Bulk Action ចុច Export Customer Debt Summary By Product ដើម្បី Export ដោយ Product
- សូមចុចជីក្បូចចុច Bulk Action ចុច Export Customer Debt By Sub ដើម្បី Export ដោយ Subscriber

៨.៣ Provisioning

និយមន័យ ៖ សម្រាប់ធ្វើការ Update Status Subscriber ដែលជំពាក់បំណុល

- ❖ របៀបចូល Provisioning សូមចុច Payment Management ជ្រើសយក Provisioning បន្ទាប់មកជ្រើសយក Excel File Template និង Status រួចចុច Search

TC Billing System v.1.1

Administrator admin@admin.com

Provisioning

Dashboard / Provisioning

Subscriber Provisioning

Excel File Template

Choose File No file chosen

Status

Please Select

Cancel Save

៨.៤ Credit Control

និយមន័យ ៖ សម្រាប់ធ្វើការពិនិត្យ ចំណូលសរុប បំណុលសរុប និង ទឹកប្រាក់ដែលបានបង់រួចសរុប របស់អតិថិជន

- ❖ របៀបចូល Receive Payment សូមចុច Payment Management ជ្រើសយក Credit Control រួចបញ្ចូល Customer Code រួចចុច Search

TC Billing System v.1.1

Administrator admin@admin.com

Credit Control

Dashboard / Credit Control

Credit Control Management

ISDN/Account

ISDN/Account

Customer Code

Customer Code

Customer Name

Customer Name

Address

Address

Search

៨.៥ Adjustment

និយមន័យ ៖ សម្រាប់ធ្វើការពិនិត្យលើទទួលទាត់បំណុលរបស់អតិថិជន

- ❖ របៀបចូល Create Adjustment សូមចុច Payment Management ជ្រើសយក Adjustment រួចចុច Button Create

Adjustment Management

Search In Customer Code Filters Bulk Actions Columns 25

	Actions	Customer Code	Invoice No	Monthly	Revenue Amount	Adjustment Amount	Received Amount	Reason	Remark	Created By	Updated E
☐		26010000146034	21042600000463	04/2021	\$2.00	\$9.77	\$11.77	Over		Hem Srey Keo	-
☐		26010000146033	21042600000462	04/2021	\$3.22	\$28.84	\$32.06	Over		Hem Srey Keo	-
☐		26010000146020	21042600000458	04/2021	\$1.34	\$26.92	\$28.26	Over		Hem Srey Keo	-
☐		26010000146019	21042600000458	04/2021	\$1.52	\$43.66	\$45.18	Over		Hem Srey Keo	-
☐		26010000146033	21032600000508	03/2021	\$2.56	\$33.56	\$36.12	Over		Hem Srey Keo	-
☐		26010000146034	21032600000507	03/2021	\$3.81	\$27.13	\$30.94	Over		Hem Srey Keo	-
☐		26010000146042	21032600000497	03/2021	\$2.49	\$1.11	\$3.60	Over		Hem Srey Keo	-
☐		26010000146020	21032600000496	03/2021	\$1.22	\$24.24	\$25.46	Over		Hem Srey Keo	-
☐		26010000146019	21032600000495	03/2021	\$1.13	\$34.88	\$36.01	Over		Hem Srey Keo	-

- ❖ បន្ទាប់មកត្រូវបំពេញព័ត៌មានដូចជា Invoice No, Billed For Year, Adjustment រួចចុច Button save

Create Adjustment

Adjustment Management Create

Invoice No 92301540100010 Billed For Year 01 / 2023

Customer Code 54010000108905 Customer Name Yiv Kimyong

Address Address Total Revenue Amount \$11.00 Search

List of ISDN/Account

Search In 10

No	Product Name	ISDN/Account	Revenue Amount	Adjustment
1	ADSL	54711105@camnet.com.kh	\$11.00	0.00 Please Select Remark Save

Showing 1 results

- ❖ មើលទៅត្រង់ Action រួចជ្រើសយក icon រូបប៊ិកនៅពេលដែលយើងកែប្រែព័ត៌មាន រួចរាល់ សូមចុច Button Save

TC Billing System v.1.1

Administrator admin@admin.com

Edit Adjustment

Dashboard / Adjustment / Edit

Adjustment Management Edit

Invoice No: 92301540100010 Billed For Year: 01 / 2023

Customer Code: 54010000108905 Customer Name: Yiv Kimyong

Address: Address Total Revenue Amount: \$11.00

List of ISDN/Account

Search in 10

No	Product Name	ISDN/Account	Revenue Amount	Adjustment
1	ADSL	54711105@camnet.com.kh	\$11.00	5.00 Less Remark Save

Showing 1 results

- ❖ សូមចុចជីក រួចចុច Bulk Action ជ្រើសយក Export Subscriber No Profile ដើម្បី Export Subscriber No Profile

TC Billing System
v.1.1

Dashboard

CUSTOMER CARE

List

Infras Management

Customer Center

Complaint

Task

PAYMENT

Invoice Management

Payment Management

Once Time Charge

Customer Debt

Administrator

admin@admin.com

Adjustment

Dashboard

 /

Adjustment

Adjustment Management

+ Create

Search in Customer Code

Filters

Bulk Actions

Columns

25

Export Ajustment Report

You are currently selecting all 14 rows.

Deselect All

Actions	Customer Code	Invoice No	Monthly	Revenue Amount	Adjustment Amount	Remark	Create	
☒	54010000108905	92301540100010	01/2023	\$11.00	\$5.00	\$16.00	Less	Admin
☒	26010000146034	21042600000463	04/2021	\$2.00	\$9.77	\$11.77	Over	Hem
☒	26010000146033	21042600000462	04/2021	\$3.22	\$28.84	\$32.06	Over	Hem
☒	26010000146020	21042600000459	04/2021	\$1.34	\$26.92	\$28.26	Over	Hem
☒	26010000146019	21042600000458	04/2021	\$1.52	\$43.66	\$45.18	Over	Hem
☒	26010000146033	21032600000508	03/2021	\$2.56	\$33.56	\$36.12	Over	Hem
☒	26010000146034	21032600000507	03/2021	\$3.81	\$27.13	\$30.94	Over	Hem

៨.៦ Receive Payment

និយមន័យ ៖ សម្រាប់ធ្វើការទទួរទាត់បំណុលរបស់អតិថិជន

- ❖ របៀបចូល Receive Payment សូមចុច Payment Management ជ្រើសយក Receive Payment

TC Billing System v.1.1

Administrator admin@admin.com

Receive Payment

Dashboard / Receive Payment

Receive Payment Management

ISDN/Account:

Customer Code:

Customer Name:

Billed For Year:

Address:

Search

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- ❖ របៀបស្វែងរកអតិថិជនដែលជំពាក់បំណុល
 - ជ្រើសរើស customer code រើស Billed for year រួចចុច Search

TC Billing System v.1.1

Administrator admin@admin.com

Receive Payment

Dashboard / Receive Payment

Receive Payment Management

ISDN/Account:

Customer Code:

Customer Name:

Billed For Year:

Address:

Search

Debt Product History

Search in

Total Amount : \$770.00

You have selected 4 items. Do you want to Select All 4? [Select All](#)

	Customer Name	Invoice No	Customer Code	Month Date	Debt	ISDN Account
☒	សាលាខេត្តបន្ទាយមានជ័យ	3045400354	54010000148207	04/2023	\$192.50	សាលាខេត្ត
☒	សាលាខេត្តបន្ទាយមានជ័យ	3035400355	54010000148207	03/2023	\$192.50	សាលាខេត្ត

Paid With Checked (4) 10

❖ របៀប Clear invoice

- ចូលទៅកាន់ Receive Payment រួចចូលទៅ Paste ISDN/Account or Customer Code មួយណាក៏បានរួចចុច Search
- បន្ទាប់មកចុច ជិតទៅលើ invoice ដែលអ្នកចង់ clear រួច ចុច Button paid with Checked

- រួចហើយអ្នកត្រូវ select Payment ក្នុងនោះមាន(Payment By cheque ,Payment in shop and Payment By Bank)

❖ Payment by cheque

- ប្រសិនបើ customer ជ្រើសរើស Payment By cheque

នោះវានឹងលោតផ្ទាំងខាងក្រោមមកអោយយើងបំពេញបន្តមានដូចខាងក្រោម
បន្ទាប់មកចុច Button Save

❖ Payment By Bank

- ប្រសិនបើ customer ជ្រើសរើស Payment By Bank នោះវានឹងលោតផ្ទាំងខាងក្រោម មកអោយយើងបំពេញបន្តមានដូចខាងក្រោម បន្ទាប់មកចុច Button Save

TC Billing System v.1.1

Review Before Paid

No	Customer Name	Invoice No	Customer Code	Month Date	Debt	ISDN Account
1	សាលាខេត្តបន្ទាយមានជ័យ	3045400354	54010000148207	04/2023	\$192.50	សាលាខេត្ត
2	សាលាខេត្តបន្ទាយមានជ័យ	3035400355	54010000148207	03/2023	\$192.50	សាលាខេត្ត
3	សាលាខេត្តបន្ទាយមានជ័យ	2302540100356	54010000148207	02/2023	\$192.50	សាលាខេត្ត
4	សាលាខេត្តបន្ទាយមានជ័យ	92301540100058	54010000148207	01/2023	\$192.50	សាលាខេត្ត

Service Fee: \$770.00
Service Fee Text: SEVEN HUNDRED SEVENTY USDollars
Payment Method: 02 - Payment By Bank

Description:

Bank Name: Please Select
Bank Dated On (mm/dd/yyyy): mm/dd/yyyy
Account Name: Account Name
Account Number: Account Number

Buttons: Cancel, Accept Payment

❖ Payment by Shop

- ចំណែកឯ Payment in Shop មិនមានអ្វីត្រូវបំពេញបន្តទេអ្នកគ្រាន់តែចុច Button Save រួចរាល់ជាការស្រេច។

TC Billing System v.1.1

Review Before Paid

No	Customer Name	Invoice No	Customer Code	Month Date	Debt	ISDN Account
1	សាលាខេត្តបន្ទាយមានជ័យ	3045400354	54010000148207	04/2023	\$192.50	សាលាខេត្ត
2	សាលាខេត្តបន្ទាយមានជ័យ	3035400355	54010000148207	03/2023	\$192.50	សាលាខេត្ត
3	សាលាខេត្តបន្ទាយមានជ័យ	2302540100356	54010000148207	02/2023	\$192.50	សាលាខេត្ត
4	សាលាខេត្តបន្ទាយមានជ័យ	92301540100058	54010000148207	01/2023	\$192.50	សាលាខេត្ត

Service Fee: \$770.00
Service Fee Text: SEVEN HUNDRED SEVENTY USDollars
Payment Method: 00 - Payment In Shop

Description:

Buttons: Cancel, Accept Payment

Total Amount : \$770.00
You have selected 4 items. Do you want to Select All 4? [Select All](#)

៨.៧ Payment Receipt

និយមន័យ ៖ ប្រើសម្រាប់ព្រឹត្តិបង្កាន់ដៃជូនអតិថិជន

- របៀបចូល Payment Receipt សូមចុច Payment Management ជ្រើសយក Payment Receipt

TC Billing System v.1.1

Administrator admin@admin.com

Payment Receipt

Payment Receipt Management

Search in Receipt No. Cus

Actions	Receipt No	Customer Code	Company Name	Customer Name	Service Fee	Service Fee
	202306072302_9357	23020000041928		MINISTRY OF SOCIAL AFFAIRS	\$10.20	TEN USdollars and TWENTY cents
	202306072302_9356	23020000018337		VETERANS INTER. CAMBODIA	\$10.20	TEN USdollars and TWENTY cents
	202306072301_9355	23010000134415		Ung Chetrakum	\$11.00	ELEVEN USdollars
	202306072301_9354	23010000121031		ឯកឧត្តមរដ្ឋមន្ត្រី ព្រះស្វង្ស័យ សណ្ឋី ឱ្យគេមន្ត្រី	\$13.70	THIRTEEN USdollars and SEVENTY
	202306072301_9353	23100000109041		Ministry Of Social Affairs And Youth Relabilitation	\$21.48	TWENTY ONE USdollars and FORTY
	202306072301_9352	23010000161230		Telecom Regulator Of Cambodia	\$99.00	NINETY NINE USdollars
	202306072301_9351	23010000115318		Telecom Regular Cambodia	\$27.19	TWENTY SEVEN USdollars and NIN
	202306072301_9350	23010000109483		Mini-Of Social Affairs And Youth Rihabilita-	\$51.00	FIFTY ONE USdollars
	202306072301_9349	23100000109709		Telecom Regular Cambodia	\$3.40	THREE USdollars and FORTY cents
	202306072301_9348	23010000118927		Ministry of Social Affair Veterans And Rehabi Litation	\$10.20	TEN USdollars and TWENTY cents
	202306072301_9347	23010000118384		Telecommunication Regulator Of Cambodia	\$550.00	FIVE HUNDRED FIFTY USdollars
	202306072301_9346	23010000161230		Telecom Regulator Of Cambodia	\$99.00	NINETY NINE USdollars

❖ របៀប Print Receipt

- ចូល Payment Management យក Receive Payment ចុច Button រូបព្រឹត្តិ

TC Billing System v.1.1

Administrator admin@admin.com

Payment Receipt

Payment Receipt Management

Search in Receipt No. Cus

Actions	Receipt No	Customer Code	Company Name	Customer Name	Service Fee	Service Fee
	202306072302_9357	23020000041928		MINISTRY OF SOCIAL AFFAIRS	\$10.20	TEN USdollars and TWENTY cents
	202306072302_9356	23020000018337		VETERANS INTER. CAMBODIA	\$10.20	TEN USdollars and TWENTY cents
	202306072301_9355	23010000134415		Ung Chetrakum	\$11.00	ELEVEN USdollars
	202306072301_9354	23010000121031		ឯកឧត្តមរដ្ឋមន្ត្រី ព្រះស្វង្ស័យ សណ្ឋី ឱ្យគេមន្ត្រី	\$13.70	THIRTEEN USdollars and SEVENTY
	202306072301_9353	23100000109041		Ministry Of Social Affairs And Youth Relabilitation	\$21.48	TWENTY ONE USdollars and FORTY
	202306072301_9352	23010000161230		Telecom Regulator Of Cambodia	\$99.00	NINETY NINE USdollars
	202306072301_9351	23010000115318		Telecom Regular Cambodia	\$27.19	TWENTY SEVEN USdollars and NIN
	202306072301_9350	23010000109483		Mini-Of Social Affairs And Youth Rihabilita-	\$51.00	FIFTY ONE USdollars
	202306072301_9349	23100000109709		Telecom Regular Cambodia	\$3.40	THREE USdollars and FORTY cents
	202306072301_9348	23010000118927		Ministry of Social Affair Veterans And Rehabi Litation	\$10.20	TEN USdollars and TWENTY cents
	202306072301_9347	23010000118384		Telecommunication Regulator Of Cambodia	\$550.00	FIVE HUNDRED FIFTY USdollars
	202306072301_9346	23010000161230		Telecom Regulator Of Cambodia	\$99.00	NINETY NINE USdollars

- ប្រសិនបើអ្នកចង់ Print អ្នកគ្រាន់ចុចទៅលើ Button រូបម៉ាស៊ីន Print រួចចុច Print

៨.៨ Payment History

និយមន័យ ៖ ប្រើសម្រាប់គ្រប់គ្រងរបាយការណ៍ និង Export របាយការណ៍

- របៀបចូល Payment Receipt សូមចុច Payment Management ជ្រើសយក Payment Receipt

TC Billing System v.1.1

Administrator admin@admin.com

Payment History

Payment History Management

Payment Staff: Select All

From Date: 15/06/2023

Time 12H: 12:00:00 AM

To Date: 15/06/2023

Time 12H: 11:59:59 PM

Search

List Of Payment History [15/06/2023 from 12:00:00 AM to 11:59:59 PM]

Search in Receipt No, Cus! Filters

Bulk Actions Columns 25

	Payment Type	Receipt No	Customer Code	ISDN Account	Subscriber Name	Paid Month	Payment Date	Payment Amount	Adjustment Amount	Receipt Amount
No items found. Try to broaden your search.										

Showing 0 results

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❖ របៀបទាញរបាយការណ៍

- ជ្រើសយក Payment Staff, From Date, Time12h, To Date, Timee12h រួចចុច Search
- ចុចជិតរួចជ្រើសយក Bulk Action ជ្រើសយក Payment Detail Report By Sub ដើម្បី Export Report By Subscriber
- ចុចជិតរួចជ្រើសយក Bulk Action ជ្រើសយក Payment Detail Report By Customer ដើម្បី Export Report By Customer
- ចុចជិតរួចជ្រើសយក Bulk Action ជ្រើសយក Payment Summary Report By Sub ដើម្បី Export Report Summary By Subscriber
- ចុចជិតរួចជ្រើសយក Bulk Action ជ្រើសយក Payment Summary Report By Customer ដើម្បី Export Report Summary By Customer

៩. User

និយមន័យ ៖ ប្រើសម្រាប់បង្កើត User Login សម្រាប់ User

❖ របៀបបង្កើត User

➢ សូមចុច User រួចចុច Button Create

- រួចបំពេញព័ត៌មានសំខាន់ៗដូចជា Type, Name, E-mail, Password, Department, Shop បន្ទាប់ពីបំពេញរួចសូមចុច Button Save

❖ របៀប Edit User

- មើលទៅគ្រង់ Action រួចជ្រើសយក icon រូបប៊ិកនៅពេលដែលយើងកែប្រែព័ត៌មាន រួចរាល់ សូមចុច Button Save

90. Role

និយមន័យ ៖ ប្រើសម្រាប់គ្រប់គ្រង និងបង្កើត Role សម្រាប់ User

❖ របៀបបង្កើត Role

➢ សូមចុច Role រួចចុច Button Create

TC Billing System v.1.1

Administrator admin@admin.com

Dashboard / Role

Role Management

Search in Created At

Actions	Type*	Name*	Created At*	ID*
	admin	Payment	2023-03-29 11:51:39	2
	admin	Administrator	2022-11-02 05:06:49	1

Showing 2 results

Columns 25

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➢ រួចបំពេញព័ត៌មានសំខាន់ៗដូចជា Type, Name បន្ទាប់ពីបំពេញរួចសូមចុច Button Save

TC Billing System v.1.1

Administrator admin@admin.com

Dashboard / Role / Create

Role Management Create

Type User Name

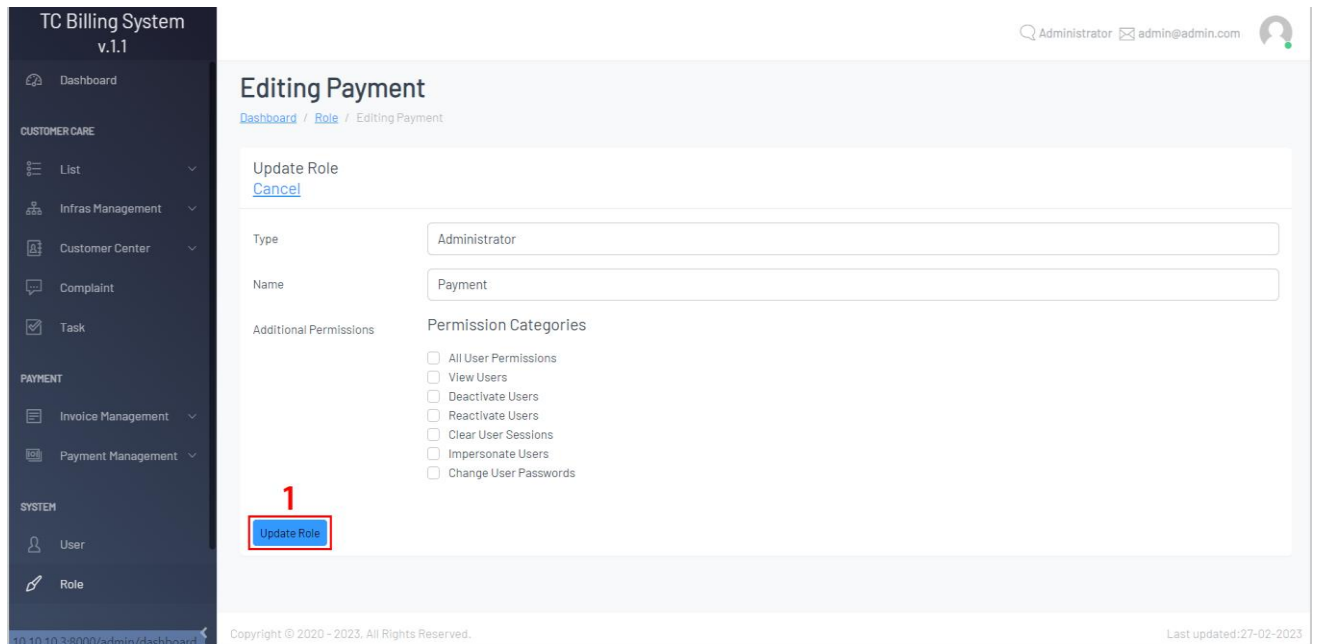
Additional Permissions There are no additional permissions to choose from for this type.

Cancel Save Save & Close

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❖ របៀប Edit Role

- មើលទៅត្រង់ Action រួចជ្រើសយក icon រូបប៊ិកនៅពេលដែលយើងកែប្រែព័ត៌មាន រួចរាល់ សូមចុច Button Save

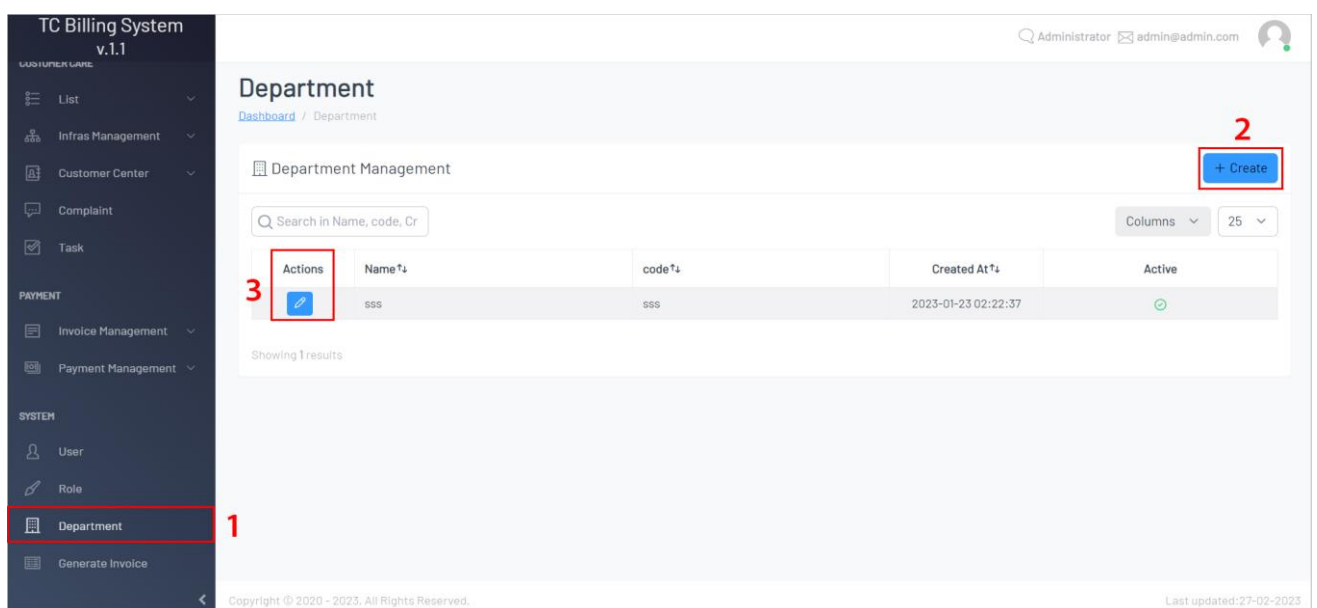


១១. Department

និយមន័យ ៖ ប្រើសម្រាប់គ្រប់គ្រងបង្កើត Department សម្រាប់ User

❖ របៀបបង្កើត Department

- សូមចុច Department រួចចុច Button Create



❖ របៀប Edit Department

- មើលទៅត្រង់ Action រួចជ្រើសយក icon រូបប៊ិកនៅពេលដែលយើងកែប្រែព័ត៌មាន រួចរាល់ សូមចុច Button Save

TC Billing System v.1.1

Administrator admin@admin.com

Edit Department

Dashboard / Department / Edit

Department Management Edit

Name: sss Code: sss

Active: ☒

Buttons: Cancel, Save (highlighted with red box and '1'), Save & Close

១២. Generate Invoice

និយមន័យ ៖ Generate ប្រើសម្រាប់បង្កើតវិក្កយបត្រប្រចាំខែជូនធីតិបិដន

❖ របៀប Generate Invoice

- Enter From Date និង To Date រួចចុច Generate

TC Billing System v.1.1

Administrator admin@admin.com

Generate Invoice

Dashboard / Generate Invoice

Customer Code: Specific code fill here, if many codes separate by comma ",".

From Date (mm/dd/yyyy): mm/dd/yyyy To Date (mm/dd/yyyy): mm/dd/yyyy Product Type: Select All

Buttons: + Generate (highlighted with red box and '1')

List Of Generate Invoice

Search in Code, From Dat

ID	Code*	From Date*	To Date*	Start Item No	End Item No	Total Invoices*	Created By	Created date*
4	160520234	01/02/2023	28/02/2023	12462	12465	3	Serey Vuth	16/05/2023 21:47:40
3	160520233	01/02/2023	28/02/2023	12462	12464	2	Serey Vuth	16/05/2023 21:20:21
2	110420232	01/01/2023	31/01/2023	2	3	1	Administrator	11/04/2023 14:07:43
1	110420231	01/01/2023	31/01/2023	1	2	1	Administrator	11/04/2023 12:04:16

Showing 4 results